# Gigaset

# E630HX

Detailed information on the telephone system:

User guide of your Gigaset telephone www.gigaset.com/manuals



→ Documentation relating to your base/router

User guide online on your smartphone or tablet: Download the Gigaset Help app







## Gigaset HX - the universal handset

With your Gigaset HX handset, you have purchased a high-quality, multifunctional and future-proof device.

You can use your handset with several different DECT bases.

#### On a Gigaset base

Connect your HX handset to a Gigaset base and use the many features with the quality you would expect from Gigaset.

If your Gigaset base is IP-compatible, you can also make broadband calls using your HX handset with the highest voice quality (HDSP).

In this guide, all functions that are available for your HX handset are detailed/described. The complete functionality with Gigaset bases is described in the guide relevant to your Gigaset system.

All Gigaset user guides can be found at www.gigaset.com/manuals or online on your smartphone or tablet:

→ download the Gigaset Help app from 🍏 Specified on the Google Play



#### On a DECT/GAP telephone or router from another manufacturer

The handset also functions with DECT/GAP telephones from other manufacturers, of course, as well as DECT routers. Additional information can be found at

www.gigaset.com/compatibility.

### On DECT routers with CAT-ia 2.0

Your Gigaset HX handset is certified in accordance with the DECT/CAT-iq 2.0 standard. As a result, operation with a DECT router with CAT-iq functionality is possible.

Handset functions on a CAT-ig router (amongst others):

- full access to the central directory on the router as well as the local directory integrated in the handset.
- convenient calling and using of call lists.
- using several lines and call numbers \*),
- enjoy broadband calls in quaranteed/certified HD-Voice<sup>™</sup> quality.
- → Details can be found in the relevant user guide for your router.

Additional information regarding your HX handset can be found at  $\rightarrow$  www.gigaset.com/hx Details regarding the functionality of the handset on various bases and routers can be found at → www.gigaset.com/compatibility

<sup>\*)</sup> The relevant scope of the function is dependent on the country, network and router

# **Overview**



- 1 Spot LED / Visual call signal
- 2 Display
- 3 Status bar

Icons display current settings and operating status of the phone

- 4 Volume keys
- 5 Display keys

Various functions, depending on the operating situation

6 End call key, On/off key

End call; cancel function;

Go back one menu level Return to idle status Press briefly

▶ Press and hold

Switch the handset on/off (in idle status)

▶ Press and

7 Message key

Access to the calls and message lists; Flashes: new message or new call

8 Profile key
Switch between sound profiles

9 Hash kev

Lock/unlock the keypad (in idle status)

Press and hold

Toggle between upper/lower case and digits (when inputting text)

Press briefly

- 10 Headset connection (2.5 mm jack)
- 11 Microphone
- 12 Star key

Open special characters table Press briefly (when inputting text)

13 Kev 1

Select answer machine/ network mailbox ▶ Press and

14 Recall key

Consultation call (flash) Insert a dialling pause ▶ Press briefly

Press and

hold

15 Talk key / Handsfree key

Accept call; select displayed number
Switch between earpiece and speaker mode

Open the redial list Start dialling Press brieflyPress and

hold

16 Control key / Menu key

Open a menu; navigate in menus and entry fields; access functions (depending on the situation)

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Not all functions described in the user guide are available in all countries or from all network providers.

## **Additional information**

Regarding the telephone system, if the handset is connected to a Gigaset base:

→ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

→ Documentation regarding your base/your router



You can obtain all Gigaset user guides

in PDF format:

→ www.gigaset.com/manuals

online:

→ Gigaset Help app for your smartphone or tablet





# Illustration in the user guide



Warnings, which, if not heeded, can result in injury to persons or damage to devices.



Important information regarding function and appropriate handling or functions that could generate costs.



Prerequisite for being able to carry out the following action.



Additional helpful information.

## Keys

G or C	Talk key	or 🔳	Handsfree key
•	End call key	0 _ to 9	Number / letter keys
<b>( )</b>	Control key rim / centre		Message key
R	Recall key	*	Star key
# -0	Hash key	•	Profile key
OK, Back, Select, Change, Save,		Display keys	

#### **Procedures**

**Example:** Switching Auto answer on/off

► ... use to select Settings ► OK ► Telephony ► OK ► Auto Answer ► Change ( = on)

Step	Follow this procedure
<b> </b>	When in idle status press the <b>centre</b> of the control key. The main menu opens.
<ul><li>▶ € □</li><li>▶ OK</li></ul>	Navigate to the icon using the control key.  Select <b>OK</b> to confirm. The submenu <b>Settings</b> opens.
Telephony OK	Select the <b>Telephony</b> entry using the control key
▶ Auto Answer	The function to switch Auto answer on/off appears as the first menu item.
<b>▶</b> Change	Select <b>Change</b> to activate or deactivate. Function is activated <b>/</b> /deactivated <b>.</b>

# Safety precautions



Read the safety precautions and the user guide before use.

The device cannot be used in the event of a power failure. In case of a power failure it is also **not** possible to make **emergency calls**.

Emergency numbers cannot be dialled if the keypad/display lock is activated!



Use only **rechargeable batteries** that correspond to the **specification** (see list of permitted batteries www.gigaset.com/service). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.



The handset must not be operated if the battery cover is open.



Do not use the devices in environments with a potential explosion hazard (e.g., paint shops).



The base and charger are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Use only the power adapter indicated on the device.

Whilst charging, the power socket must be easily accessible.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.



Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical data").

# **Getting started**

## Contents of the package

- One handset.
- One charging cradle incl. power adapter,
- One battery cover (rear cover for the handset),
- · One locking disc for the battery cover,
- Two batteries.
- One belt clip.
- One rubber cover for the headset socket.
- One user guide



The charging cradle is designed for use in enclosed, dry rooms within a temperature range of +5 °C to +45 °C.

The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

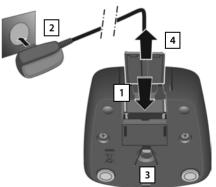
Protect your telephone from moisture, dust, corrosive liquids and vapours.

# Connecting the charging cradle

- Connect the flat plug of the power adapter 1.
- ▶ Plug the mains unit into your power socket 2.

To remove the plug from the charging cradle again:

- Disconnect the power adapter from the mains power supply.
- Press the release button 3.
- Pull out the plug 4.



## Setting up the handset for use

The display is protected by a plastic film. Please remove the protective film!

## Inserting the batteries



Only use rechargeable batteries, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- Insert the batteries (for correct +/- direction, see diagram 1).
- Hold the battery cover at a slight angle and insert the bottom into the casing first 2.
- Press the cover 3 until it clicks into place.
- Insert the locking disc as shown (at an angle of approx. 20°) 4. Pay attention to the arrow markings.



Turn locking disc clockwise to the end stop 5.
 The locking disc is closed once the markings on the disc are aligned with those on the cover 6.



## Re-opening the battery cover

- Turn the locking disc anti-clockwise to the end stop 7 (approx. 20°) and remove 8.
- Place your fingernail in the notch on the side between the cover and the casing 9. ▶ Remove the cover 10.



## Charging the batteries

Charge the batteries fully prior to first use in the charging cradle.

The batteries are fully charged when the power icon disappears from the display.





Batteries may heat up during charging. This is not dangerous.

After a time, the charge capacity of the battery will decrease for technical reasons.

## Attaching the belt clip

The handset has notches on each side for attaching the belt clip.

- Attaching the belt clip: ▶ Press the belt clip onto the back of the handset so that the tabs on the belt clip click into place in the notches.
- Removing the belt clip: Press the centre of the belt clip firmly with your right thumb. Push the nail of your left thumb up between the clip and the casing. Slide the clip upwards to remove.



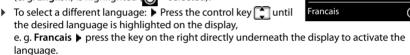
Deutsch

Enalish

## Changing the display language

You can change the display language, if the telephone has been set to an incomprehensible language.

- Press the centre of the control key
- Press the keys 6 and 5 slowly and successively . . . the language settings display appears, the set language (e. g. English) is highlighted 6 = selected).



## Registering the handset (depending on the base)



Registration must be initiated on the base station **and** on the handset. Both must be carried out **within 60 secs.** 

#### On the base / router

Gigaset base:

Press and hold the Registration/Paging key on the base station (approx. 3 sec.).

Other base station/ router: ▶ Information regarding the registration procedure → Documentation regarding your base/your router

#### On the handset

► ... use to select Settings ► OK ► Registration ► OK ► Register

Handset ► OK ... an available base is sought ► ... if required: enter system PIN (default setting on Gigaset bases: 0000) ► OK

Once registration is complete, the handset returns to idle status. The internal number of the handset appears in the display, e.g. **INT 1**. If not, repeat the procedure.

#### **Getting started**

A handset can be registered to up to four base stations.

Settings ► OK ► Registration ► OK ►

Change of base:

Select Base ▶ OK ▶ ... use to select base or Best Base ▶ Select
 = selected

**Best Base:** The handset chooses the base station with the best reception as soon as it loses connection to the current base station.

De-registering the handset (depending on the base):

▶ De-register Handset ▶ OK ... the handset being used is selected ▶ ... use to select another handset if required ▶ OK ... enter system PIN if required ▶ OK ▶ ... Confirm de-registration with Yes If the handset is still registered to other bases, it switches to the base with the best reception (Best Base).

## Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls, and to enable the alarm to be used.



Date and time are set using the base. The date and time can also be set on an IP-compatible base via a time server on the network.

If the base permits it, you can set the date and time manually using the handset.

Press the display key Time

or, if the date and time have already been set:



Calls Time

The active cursor position flashes \( \) ... change cursor position with \( \) ... switch between cursor positions with \( \)

Enter date:

... using enter the day, month and year in 8-digit format.

Enter time:

... using enter hours and minutes in 4-digit format.

Save settings:

 Press the display key Save. . . . Saved is shown in the display and a confirmation tone sounds.

Return to idle status:

Press and hold the End call key 6

The telephone is now ready for use.



# Connecting the headset

 Connect the headset with 2.5 mm jack to the back of the telephone
 1.

If you **do not** wish to connect a headset:

 Insert the rubber cover provided
 to guarantee the unit is splashproof.



For information on recommended headsets, see the relevant product page at www.gigaset.com.

# Using the telephone

# Getting to know your telephone

## Switching the handset on/off

Switch on: Press and hold the End call key on the handset when switched off

Switch off: When the telephone is in idle status, press and **hold** the End call key

## Locking/unlocking the keypad

The keypad lock prevents any accidental use of the telephone.

Lock/unlock the keypad: ▶ #- Press and hold

Keypad lock activated: the symbol • appears in the display.



If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

It is not possible to call emergency numbers either when keypad lock is activated.

Proce briefly

## **Control key**



The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g. for "press right on the control key" or for "press the centre of the control key".

In id		

Open the directory

open the directory	T riess bileily
Open the list of available online directories (Gigaset GO-Box 100) or central directory of the base (e.g. CAT-iq base)	Press and hold
Open the main menu	or 🕞
Open the list of handsets	
In submenus, selection and entry fields	
Confirm a function	
During a conversation	
Open the directory	
Open the list of available online directories (Gigaset GO-Box 100) or central directory of the base (e.g. CAT-iq base)	Press and hold
Mute the microphone	
Initiate an internal consultation call	
Adjust the loudspeaker volume for receiver and handsfree	<b>[</b> *]

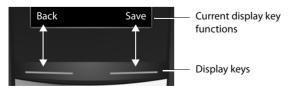
## Volume keys

mode

Set volume for receiver/headset, ringtone, handsfree mode and indicating appointments: Press the volume keys + / - on the right side of the handset

## Display keys

The display keys perform a range of functions depending on the operating situation.



Display key icons → p. 50.

## Menu guidance

The functions of your telephone are displayed in a menu that consists of several levels



The menu guidance depends on the base. Depending on the number and type of available functions, these may be provided in different menus, e.g. at top level or in a submenu.

Examples: Audio Settings may be in the top-level menu or in the Settings submenu, while Calendar may be in the Organizer menu or the Additional Features menu.

#### Select/confirm functions

Confirm selection using OK or press the middle of the control key

One menu level back using Back

Change to idle status by Press and hold

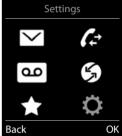
Switch function on/off using Change on 7 / off

Activate/deactivate option using Select activated / not activated

#### Main menu

The main menu functions are shown in the display as icons. The icon for the selected function is highlighted in colour and the name of the associated function appears in the display header.

## Example



#### Submenus

The functions in the submenus are displayed as lists.

To access a function: ▶ ... use the control key 🚺 to select a function ▶ OK

Return to the previous menu level:

Press the display key Back

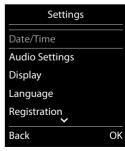
or

▶ Briefly press the End call key 🕝

#### Returning to idle status

▶ Press and **hold** the End call key







If no key is pressed, the display will **automatically** change to idle status after around 2 minutes.

## **Entering text**

## Input position

- Use to select an entry field. A field is activated when the cursor is blinking inside it.
- Use to move the position of the cursor.

#### Correcting incorrect entries

- Delete words to the left of the cursor: > < C Press and hold</li>

#### **Entering letters/characters**

Multiple letters and numbers are assigned to each key between and 9 and the 0 key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.



- Selecting letters/digits: Press the key briefly several times in succession
- Switch between lower case, upper case and number entry mode: ▶ Press the hash #-- key
  When editing a directory entry, the first letter and each letter following a space is automatically in upper case.
- Entering special characters: ▶ Press the star key ★ ... use to navigate to the desired character ▶ Insert



The availability of special characters depends on the character set of the handset.

# Making calls

Ma	king	2	Call
IVIG	KIIIY	u	Can

... use to enter the number briefly press the Talk key

press and **hold** the Talk key 🕝 🕨 ... use 🕶 to enter the number

Cancel dialling: ▶ Press the End call key

### On a Gigaset GO-Box 100 or another IP-compatible Gigaset base

The connection is selected via the send connection (line) set for the handset. To use another line:

## Dialling a number from the local directory

If multiple numbers are entered:

▶ ... use to select the number ▶ press the Talk key ... the number is dialled



For fast access (quick dial): Assign numbers from the directory to the digit or display keys.

## Dialling from a public/central directory

Depending on the base to which the handset is connected to, you can dial from a public directory, the Gigaset.net directory (e.g. Gigaset GO-Box 100) or a central directory on a CAT-iq base.

press and hold

Further information → in the detailed user guide for your telephone

## Dialling from the redial list

The redial list contains the 20 numbers last dialled with the handset.

▶ Briefly press the Talk key ... the redial list opens ▶ ... use to select an entry ▶ press the Talk key

If a name is displayed:

View . . . the number is displayed ▶ . . . use to browse numbers if necessary ▶ . . . when the required number is reached press the Talk key

#### Managing entries in the redial list

▶ Briefly press the Talk key ... the redial list opens ... use to select an entry ▶ Options ... possible options:
 Copy an entry to the directory: Copy to Directory OK
 Copy the number to the display: to edit or add numbers if necessary ... use to save as a new entry in the directory
 Delete the selected entry: Delete entry OK
 Delete all entries: Delete List OK

## Dialling from the call list

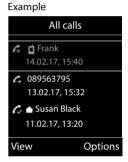
The call lists (→ p. 24) contain the most recent accepted, outgoing and missed calls.





The call lists can be displayed directly by pressing the display key **Calls** if the relevant function has been assigned to the display key.

The **Missed calls** list can also be opened by pressing the Message key .



## Incoming calls

An incoming call is indicated by ringing, by a display on the screen and by the flashing Talk key . Accepting a call:

- Press the Talk key
- If Auto Answer is activated: Remove the handset from the charging cradle
- Forward to the answer machine: ▶ → ○
- Accept a call on the headset

Switch off ringtone: ▶ Silence ... the call can be accepted for as long as it is shown on the display

## Switch Easy Acceptance on/off

Press the Talk key or press the keys 0 ... 9 ... 9 ... and # ... to accept the call.

▶ ... use to select Settings ▶ OK ▶ Telephony ▶ OK ▶ Easy

Acceptance ▶ Edit ( = activated)



Changes are only saved permanently in Profile Personal.

## **During a conversation**

#### Handsfree mode

Activating/deactivating handsfree mode during a call, when establishing a connection and when listening to the answer machine:

▶ Press the handsfree key

Placing the handset in the charging cradle during a call:

#### Call volume

Applies to the current mode, handsfree mode or handset (or headset when the handset has a headset connection):

Press the volume keys + / - or ↑ ... Use + / - or to set the volume > Save



The setting is automatically saved after around 3 seconds, even if **Save** is not pressed.

## Muting the microphone

When the microphone is switched off, callers will no longer hear you.

## Local answer machine

(only on Gigaset bases with local answer machine)

#### Switching the answer machine on/off:

#### Playing back messages:

Press the Message key hour bound in the messages for several answer machines
 Nok

#### Recording a personal announcement/advisory message:

▶ ... use to select Answer Machine OK Announcements OK ... use to select Record Announcem. or Rec. Advisory Msg. OK ... use to select an answer machine (if there are several) OK OK ... record an announcement (at least 3 seconds) ... possible options

Complete the recording **End...** the announcement is played back for you to check and save:

Cancel the recording: Press the End call key or Back

# Local handset directory

The local directory is unique to the handset. However, it is possible to send entries to other handsets ( $\rightarrow$  p. 22).



Information about online directories (e.g. on a Gigaset GO-Box 100) or central directories on CAT-iq bases  $\rightarrow$  user quide of the base.

## Opening the directory

▶ **Briefly** press in idle status

## **Directory entries**

Number of entries: up to 200

Information: First name and surname, up to three telephone numbers, anniversary

with alert, VIP ringtone with VIP icon

Length of the entries: Numbers: max. 32 digits

First name, surname: max. 16 characters

## Creating an entry

#### Names/numbers:

 ... use to enter first names and/or surnames, at least one number (personal, office, or mobile) and an e-mail address, if applicable

#### Anniversary:

... use to activate/deactivate Anniversary ... use
 to enter date and time ... use to select type of alert (Visual only or a ringtone)

#### Caller Melody (VIP):

... use to select the ringtone that will indicate a call from the participant ... if a Caller Melody (VIP) has been assigned, the entry will appear in the directory with the VIP icon.

Save entry: > Save



The entry is only valid if it contains at least one number.

## Example



Searching for/selecting a directory entry				
▶ 🗊 ▶ use 🜓 to browse searched names				
or				
▶ use  to enter initial letters (max. 8 letters) the display jumps to the first name starting with these initial letters				
Scroll through directory: ▶ □ ▶ Press and hold □				
Displaying/changing an entry				
▶ use  to select entry ▶ View ▶ use  to select the field to be changed ▶ Edit				
or				
►				
Deleting entries				
Delete the <b>selected</b> entry: ▶				
Delete all entries: ▶				
Setting the order of the directory entries				
Directory entries can be sorted by first name or surname.				
▶ Options ▶ Sort by Surname / Sort by First Name				
If no name was entered, the default telephone number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.				
The sort order is as follows:				
Space   Digits (0-9)   Letters (alphabetically)   Other characters.				
Displaying the number of entries available in the directory  ▶ □ ▶ Options ▶ □ Available Memory ▶ OK				
Copying number to the directory				
Copy numbers to the directory:				
From a list e.g. the call list or the redial list				
When dialling a number				
The number is displayed or highlighted.				
▶ Press the display key → or <b>Options</b> ▶ <b>Copy to Directory</b> ▶ <b>OK</b> possible options:				
Create a new entry:				
► <new entry=""> ► OK ► use  to select number type ► OK ► complete entry ► Save</new>				
Add number to an existing entry:				
<ul> <li> use  to select an entry  OK use  to select number type  OK the number is entered or a prompt to overwrite an existing number is displayed if</li> </ul>				

required, answer the prompt with Yes/No > Save

## Copying an entry/directory



The sending and receiving handset must both be registered to the same base station.

The other handset and the base station are able to send and receive directory entries.



An external call interrupts the transfer.

Caller pictures and sounds are not transferred. Only the date is transferred for an anniversary.

#### Both handsets support vCards:

- No entry with the name is available: a new entry is created.
- An entry with the name is already available: The entry is expanded to include the new numbers. If the entry contains more numbers than allowed by the recipient handset, a second entry is created with the same name.

#### The recipient handset does not support vCards:

A separate entry is created and sent for each number.

#### The sending handset does not support vCards:

A new entry is created on the receiving handset and the transferred number is added to the **Phone** (**Home**) field. If an entry with this number already exists, the copied number is discarded.

## Copying individual entries

▶ ... use to select the desired entry ▶ Options ▶ Copy Entry ▶ OK ▶ to Internal ▶ OK ▶ ... use to select the receiving handset ▶ OK ... the entry is copied

Copy the next entry after successful transfer: Press Yes or No

## Copying the entire directory

▶ Options ▶ Copy All ▶ OK ▶ to Internal ▶ OK ▶ ... use to select the receiving handset ▶ OK ... the entries are copied one after the other

# **Message lists**

Notifications about missed calls, messages on the answer machine/network mailbox and missed alarms are saved in the messages list.

As soon as a **new message** arrives, an advisory tone will sound. The Message key also flashes (if activated). Activation from the handset is only possible on Gigaset bases. Use the web interface as required for CAT-iq routers. Information user guide of the base/router.

Icons for message types and the number of new messages are shown on the idle display.

Notification for the following message types is available:

- on the answer machine/network mailbox
- in the missed calls list
- in the missed alarms list





The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

#### Display messages:

 Press the Message key ... Messages lists that contain messages are displayed, Mailbox: is always displayed

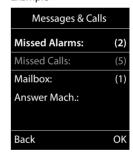
An entry is marked in **bold**: new messages are available. The number of new messages is shown in brackets.

An entry is **not** marked in bold: no new messages. The number of old messages is shown in brackets.

 ... use to select a list ▶ OK ... the calls or messages are listed

Network mailbox: The network mailbox number is dialled.

#### Example





The message list contains an entry for every answer machine assigned to the handset, e.g. for the local answer machine on a Gigaset base / CAT-iq router or for a network mailbox

## Call lists

The telephone saves different types of calls (missed, accepted and outgoing calls) in lists.



The base/router to which the handset is registered provides information on call numbers.

Example

🌈 🗖 Frank

View

Today, 15:40

C Susan Black

12.05.17, 13:12

Options

089563795
13.05.17, 18:32

All calls

Detailed information can be found at  $\rightarrow$  <u>www.gigaset.com/compatibility</u>.

#### List entry

The following information is displayed in the list entries::

- The list type (in the header)
- Icon for the type of entry:
  - Missed calls,
  - Accepted calls,
  - Outgoing calls,
  - call on the answer machine
- Caller's number. If the number is stored in the directory, the name and number type ( Phone (Home), Phone (Office), Phone (Mobile)) are shown instead. In the event of missed calls, the number of missed calls from this number is also shown in square brackets.
- · Connection by which the call was received/made
- · Date and time of call (if set)

## Opening the call list



Via the Message key (missed calls):

## Calling back a caller from the call list

## **Additional options**



Delete list: ▶ Options ▶ ♠ Delete List ▶ OK ▶ Yes

# Additional functions



The functions actually available on your telephone and how they are operated depends on the base/router to which the handset is registered.

The following description applies to a Gigaset GO-Box 100. The procedure required for your telephone may differ from the procedures described here.



#### Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

→ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

→ Documentation regarding your base/your router

You can obtain all Gigaset user guides

in PDF format:

→ www.gigaset.com/manuals

online:

→ Gigaset Help app for your smartphone or tablet





# Sound profiles

The telephone has 3 sound profiles for adapting the handset to the environmental conditions: Profile Loud, Profile Silent, Profile Personal

 Use to switch between the profiles ... the profile is changed straight away without a prompt

The profiles are set as follows by default:

Default setting		Profile Loud	Profile Silent	Profile Personal
Silent alert		On	Same as	Off
			Profile Personal	
Ringtone		On	Off	On
Ringtone volume	Internal	5	Off	5
	External	5	Off	5
Handset volume	Receiver	5	3	3
	Handsfree	5	3	3
LED light for a call		Yes	No	No
Advisory tones	Key click	Yes	No	Yes
	Confirmation tone	Yes	No	Yes
	Battery tone	Yes	Yes	Yes

Activate alert tone for an incoming call for **Profile Silent**: **\riangle** after switching to **Profile Silent** press the display key **Beep** ... the icon **\(\beta\)** appears in the status bar



Changes to the settings listed in the table:

- apply in the **Loud** and **Silent** profiles as long as the profile is not changed.
- are permanently saved in Profile Personal for this profile.

The set profile remains set when switching the phone off and back on.

# **Spot LED**

Use the telephone as a torch. The spot LED is located on the top of the handset ( p. 3).

## Activating the torch function

▶ Press the display key **Spot LED**.

or

#### Deactivating the torch function

▶ Press the display key OFF

or: after 2 minutes the function is automatically deactivated.

Visual indication of incoming calls - p. 37

## Calendar

You can remind yourself of up to 30 appointments.

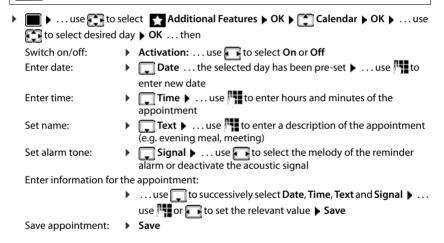
In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be outlined in colour.

```
| September 2017 | Sep
```

## Saving appointments to the calendar



Date and time have been set.





If an appointment has already been entered:  $\blacktriangleright$  <New Entry $> \blacktriangleright$  OK  $\blacktriangleright \dots$  Then enter information for the appointment.

## Notification of appointments/anniversaries

Anniversaries are transferred from the directory and displayed as an appointment. An appointment/anniversary is displayed in idle status and the selected ringtone plays for 60 seconds as a notification.

- Acknowledge and stop the reminder: Press the display key OFF



During a call, a reminder is indicated on the handset **once** with an advisory tone on the handset.

## Displaying missed appointments/anniversaries

The following appointments and anniversaries are saved in the Missed Alarms list:

- The appointment/anniversary call was not acknowledged.
- The appointment/anniversary was notified during a phone call.
- The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The graduate is in the last 10 entries are shown in the display. The most recent entry appears at the top of the list.

#### Opening the list

Press the Message key Missed Alarms: ► OK ► ... use to browse through the list of any appointments

or

Each entry is displayed with the number or name, date and time. The most recent entry appears at the top of the list.

• Delete an appointment/anniversary: Delete

## Displaying/changing/deleting stored appointments

▶ ... use to select Additional Features ▶ OK ▶ Calendar ▶ OK ▶ ... use to select day ▶ OK ... the appointment list is displayed ▶ ... use to select date ... possible options:

Display appointment details:

▶ View . . . The appointment settings are displayed

Change appointment: ▶ View ▶ Edit

Activate/deactivate appointment:

Delete appointment: ▶ Options ▶ Delete entry ▶ OK

Delete all appointments for a day:

▶ Options ▶ Delete all Appoints. ▶ OK ▶ Yes

## Alarm clock



Date and time have been set.

# Activating/deactivating the alarm clock and setting the wake-up time

•	then use to s	sele	Additional Features • OK •  Alarm Clock • OK
	Switch on/off:	•	Activation: use  to select On or Off
	Setting the wake-up t	im	e:
		•	Time use to enter hours and minutes
	Set days:	•	Occurrence use to switch between Monday-Friday
			and <b>Daily</b>
	Set the volume:	•	<b>Volume</b> ▶ use  to set volume in 5 levels s or select crescendo (increasing volume)
	Set alarm:	•	■ Melody ▶ use ■ to select a ringtone for the alarm
	Enter alarm data:	•	use to successively select Time, Occurrence, Volume and
			Melody ▶ use  or  to set the relevant value ▶ Save
	Save settings:	•	Save

When the alarm clock is activated, the icon and the wake-up time are displayed in idle display.

#### **Alarm**

An alarm is shown on the display and indicated by the selected ringtone melody. The alarm sounds for 60 seconds. If no key is pressed, the alarm is repeated after 5 minutes. After the second repetition, the alarm call is deactivated for 24 hours.



During a call, the alarm is only indicated by a short tone.

## Switching off /repeating the alarm after an interval (snooze mode)

Deactivate the alarm: ▶ OFF

Repeat the alarm (snooze mode): ▶ Press **Snooze** or any key ... the alarm is switched off and repeated after 5 minutes.

# **Baby monitor**

When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. The alarm to an external number is cancelled after approximately 90 seconds.

You can answer the alarm using the **Two Way Talk** function. This function is used to switch the loudspeaker of the handset located in the baby's room on or off.

In baby monitor mode, incoming calls are only indicated on the display (without ringtone). The display backlight is reduced to 50%. Advisory tones are deactivated. All keys are locked, with the exception of the display keys and the ability to press the centre of the control key.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.



The handset should be positioned 1 to 2 metres away from the baby. The microphone must point towards the baby.

Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.

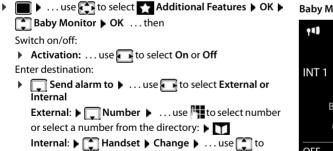
The baby monitor is activated 20 seconds after switching on.

The answer machine for the destination number must be switched off.

After switching on:

- ▶ Test sensitivity.
- ▶ Test the connection, if the alarm is being forwarded to an external number.

## Activating and setting the baby monitor



select the handset ▶ **OK**Activate/deactivate two-way talk:

- ► Two Way Talk ► ... use to select On or Off
  Set microphone sensitivity:
- ► Sensitivity ► ... use to select High or Low Save settings: ► Save

The destination number is displayed in idle display when the baby monitor is activated.

#### **Baby Monitor activated**



## Deactivate baby monitor / cancel alarm

Deactivate the baby monitor: In idle status press the display key OFF

Cancel the alarm: Press the End call key oduring an alarm

## Deactivate the baby monitor remotely



The alarm is forwarded to an external destination number.

The receiving phone supports tone dialling.

Accept alarm call ▶ Press keys 9 #
The baby monitor is deactivated and the handset is in idle status. The baby monitor settings on the handset (e.g., no ringtone) will remain activated until you press the display key OFF.

Reactivate baby monitor with the same number: ▶ ... Activation to switch back on (→ p. 31) ▶ Save

Example

22:00

07:00

Back

Time Control

For external calls:

Suspend ring. from:

Suspend ring. until:

Save

# Protection against unwanted calls

#### Time control for external calls



Date and time have been set.

Enter a time period during which the handset should suspend ringing to indicate external calls e.g. during the night.

- ➤ ... use to select Settings ➤ OK ➤ Audio Settings ➤ OK ➤ Ringtones (Handset) ➤ OK ➤ Time Control ➤ OK ➤ ... then
  - Inme control Ok ... then
  - Switch on/off: use to select **On** or **Off**
  - Enter time: 

    use to switch between Suspend ring. from and Suspend ring. until 

    ... use to enter start and end in
    - 4-digit format

      Save



Save:

The time control only applies to the handset for which the setting is configured. The telephone will continue to ring for numbers that have been assigned to a VIP group in the directory.

## **Protection from anonymous callers**

The handset will not ring if callers' numbers are not revealed. This setting can be applied to only one or to all registered handsets.

#### For one handset

► ... use to select Settings ► OK ► Audio Settings ► OK ►

Ringtones (Handset) ► OK ► Anon. Calls Silent ► Edit (= on) ... the call is only signalled on the display

#### For all handsets

(only on some Gigaset bases)

Lose to select Settings → OK → Telephony → OK → Anonymous
 Calls → Edit ( = on) → ... use to select Protection Mode:

**No Protection** Anonymous calls are indicated in the same way as identified numbers

Silent Call The telephone will not ring and the incoming call will only appear in the display.

Block Call The telephone will not ring and the incoming call will not appear in the

display. The caller will hear the busy tone.

Save settings: > Save

#### Black list

(only on some Gigaset bases: www.gigaset.com/compatibility)

When the black list function is activated, calls from black list numbers are not indicated or are only indicated in the display. These settings apply to all registered handsets.

## Displaying/editing the black list

- ▶ Image: Interpolation by the select Settings → OK → Telephony → OK → Black List → Edit → Blocked Numbers → OK ... the list of blocked numbers is displayed ... possible options:
  - Create an entry: ▶ New ▶ ... use to enter a number ▶ Save
  - Delete an entry: ▶ ... use to select an entry ▶ Delete ... the entry is deleted

#### Transferring a number from a call list to the black list

▶ ... use to select Call Lists OK ... use to select Accepted calls/
Missed calls OK ... use to select entry Options Copy to Blacklist OK

## Setting the protection mode

- ▶ Image: Description > Local Description > OK → Image: Description
  - Edit ▶ ♠ Protection Mode ▶ OK ▶ ... use to select desired protection:
  - No Protection All calls are indicated, including from callers whose numbers are on the black list.
  - Silent Call The telephone will not ring and the incoming call will only appear in the display.
  - Block Call The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.
  - Save settings: > Save

# Adjusting the telephone settings

## **Handset**

## Changing the language

▶ ... use to select Settings ▶ OK ▶ Language ▶ OK ▶ ... use to select language ▶ Select ( = selected)

If the handset has been set to an incomprehensible language:

▶ Press the keys 6 5 slowly one after the other ▶ ... use to select the correct language ▶ press the right display key

## Display

#### Screensaver

A digital or analogue clock, Info Services and a range of pictures can be selected to be displayed as a screensaver when in idle status.

View screensaver: View Save selection: Save

The screensaver is activated approx. 10 seconds after the display has changed to idle status.

#### End screensaver

▶ **Briefly** press the End call key 🕝 ... the idle display appears

## Display of info services as screensaver

(only on a Gigaset GO-Box 100 or other Gigaset-IP base)



Info Services are activated via the web configurator.

The telephone is connected to the Internet.

#### Example: Enable weather service as screensaver

Enable info services as screensaver:



Select locations:

▶ ... use to select Additional Features ► Info Centre ► Weather ► OK ► Add locations ► OK ► ... specify location names with ► OK ... a list of locations with this name is displayed ► select location with ► OK ► Save
Multiple locations can be entered. Once you have entered all locations required: ► ... Use <- to go back</p>

Enable screensaver:



The type of info service available to your phone is set on the Internet on the Gigaset.net server.

If no information is currently available, the digital time (**Digital Clock**) is displayed instead until information is available again.

## Switching Info Services on/off

(only on a Gigaset GO-Box 100 or other Gigaset-IP base)

The text information from the Internet that is set for the screensaver **Info Services** can be displayed as a scrolling message in the idle display.

The text appears as soon as the telephone changes to idle status. If a message is shown in the idle display, the info text is not displayed.

#### Colour scheme

You can choose from a range of colour combinations for the display.

## Display backlight

The display backlight always illuminates when the handset is taken out of the base station/charging cradle or when a key is pressed. Any **digit keys** that are pressed appear on the display for pre-dialling.

Switch the display backlight on/off when in idle status:

Backlight when in the charging cradle:

Backlight when not in the charging cradle:

Save selection: > Save



The handset's standby time may be significantly reduced if the display backlight is switched on.

### **Activating/deactivating Auto Answer**

When set to Auto Answer, the handset accepts an incoming call as soon as it is removed from the charging cradle.

Regardless of the **Auto Answer** setting, the connection ends as soon as you place the handset back in the charging cradle. Exception: Press and hold the handsfree key for a further 2 seconds while placing the handset in the charging cradle.

### Activating/deactivating visual call signal

Visual indication of incoming calls via the spot LED (e.g. in noisy environments).

▶ ... use to select Settings
 ▶ OK ▶ Telephony
 ▶ OK ▶ LED Call
 Signal ▶ Change ( = on)



Changes are only saved permanently in Profile Personal.

### Changing the earpiece and handsfree volume

You can set the volume of the earpiece and speaker at 5 levels independently of each other.



Changes are only saved permanently in Profile Personal.

### **During a conversation**

▶ Press the volume keys + / • on the right side of the handset

or



Without saving, the setting is automatically saved after around 3 seconds.

#### In idle status

▶ ... use to select Settings ▶ OK ▶ Audio Settings ▶ OK ▶ Handset Volume ▶ OK ... then

Save settings: • Save

### Earpiece and handsfree profile

Select a profile for the **earpiece** and **handsfree mode** in order to adapt the telephone as much as possible to the surroundings. Check which is the most comfortable profile for you and your caller.



Earpiece Profiles: High or Low (default setting)

Handsfree Profiles: Profile 1 (default setting) or Profile 2

### Ringtones

### Ringtone volume

Volume can be set at 5 levels or crescendo (increasing volume).







When the telephone rings, you can permanently change the ringtone volume using the volume keys [+] (louder) or [-] (quieter).

Changes are only saved permanently in Profile Personal.

### Ringtone melody

Set different ringtones for internal and external calls for every available receive connection of the telephone (Landline, IP1-6) or set the same ringtone for All calls.

```
▶ ... use  to select  Settings  OK  Audio Settings  OK  Audio
```

### Switching the ringtone on/off

#### Switching the ringtone off permanently

▶ Use the ♠ key to set **Profile Silent** ... the following icon appears in the status bar 📉

### Switching the ringtone on permanently

Use the key to set Profile Loud or Profile Personal

### Switching the ringtone off for the current call

### Switching the alert tone (beep) on/off

Switch on an alert tone (beep) instead of the ringtone:

▶ ... Press the Profile key to select Profile Silent press Beep within 3 seconds ... the following icon appears in the status bar 🕰

Switching off the alert tone: \(\bullet\) ... Press the Profile key \(\bullet\) to change profile

### Switching the silent alert on/off

Incoming calls and other messages are indicated by a silent alert.

Alert ▶ Change ( = on)



Changes are only saved permanently in Profile Personal.

### Switching advisory tones on/off

The handset notifies acoustically about different activities and statuses. These advisory tones can be switched on/off independently of each other.

▶ ... use to select Settings > OK > Audio Settings > OK > Advisory Tones ▶ OK ...then

Tone when keys are pressed:

Key Tones: ... use to select On or Off

Confirmation/error tone after making entries, advisory tone when a new message has been received:

▶ Confirmation ▶ ... use To select On or Off

Warning tone when there are fewer than 10 minutes of talktime remaining (every 60 seconds):

▶ **Battery** ▶ ... use **t** to select **On** or **Off** 

Warning tone when the handset is moved out of range of the base station:

▶ **Out of Range:** ... use **t** to select **On** or **Off** 

Save Save settings:



There is no battery warning when the baby monitor is switched on.

#### Fast access to numbers and functions

Number keys: It is possible to assign a number from the directory to the keys 2 to 9

**Display keys:** The left and right display keys have a **function** preset by default, but the keys can be re-assigned.

You can then dial the number or start the function by simply pressing a key.

### Assigning a number to digit keys (quick dial)



A number has not been assigned to the digit key.

Press and hold the digit key

or

▶ Briefly press the digit key ▶ Press the display key QuickDial

The directory opens.

... use to select an entry ▶ OK ▶ ... use to select a number if necessary ▶ OK ...
 the entry is saved to the digit key



If the entry in the directory is deleted later, this will not affect the assignment of the digit key.

### Dialling a number

 $\blacktriangleright\,\,$  Press and hold the digit key  $\ldots$  the number is dialled immediately

or

▶ Briefly press the digit key ... the number/name (possibly in abbreviated form) is shown on the left display key ▶ ... press the display key ... the number is dialled

### Changing the digit key assignment

 $\blacktriangleright$  **Briefly** press the digit key  $\blacktriangleright$  **Change** ... the directory is opened ... possible options:

Change the assignment:

 ... use to select an entry ▶ OK ▶ ... select a number if required ▶ OK

Delete the assignment:

Clear Key

### Assigning display keys, changing assignments

Press and hold the left or right display key in idle status . . . the list of possible key assignments is opened ▶ . . . use to select function ▶ OK . . . possible options:

Baby Monitor Set and activate/deactivate baby monitor

Alarm Clock Set and activate/deactivate the alarm clock

Calendar Open calendar

One Touch Call Set up one touch call

**Redial** Show redial list

Spot LED light (torch function) on/off

Call Lists Show call list

Withhold Number Withhold phone number identification for next call

Call Divert Activate/deactivate Call Divert



The availability of options depends on the base.

#### Starting a function

### Changing the name of a connection (line)

(only on a CAT-iq router)

▶ ... use to select to select Settings > OK > Telephony > OK > Connections > OK ... all available connections (lines) are displayed > ... use to select connection > OK > Connection Name > OK > ... use to change the name of the connection > Save

### Assigning handsets to a connection (line)

(only on a CAT-ig router)

Multiple handsets can be assigned to a connection. Incoming calls to the number designated to a connection will be forwarded to all handsets assigned to the connection.

▶ ... use to select to select to select connection to select connection to select connection to select handsets ... all registered handsets are displayed to select handset ha

### Permit/prevent multiple calls

(only on a CAT-ig router)

If the function is activated, multiple calls can be made in parallel.

```
    ▶ ... use  to select  Settings  OK  Telephony  OK   Telephony  OK   Telephony  OK   Telephony  OK   Telephony  OK   Telephony  OK   Telephony  OK   Telephony  Telephony  OK   Telephony  OK   Telephony  Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Telephony   Teleph
```

### Permit/prevent internal listening in

(only on a CAT-iq router)

If the function is enabled, an internal party can listen in to an external call and take part in the conversation (conference).

```
    ▶ ... use  to select  Settings  OK  Telephony  OK  Telephony  OK  Connections  OK  ... use  to select connection  OK  Listening In  OK  Change  ( = on )
```

### Handset update

The handset supports firmware updating via the DECT radio link to the base/router (SUOTA = Software Update Over The Air).

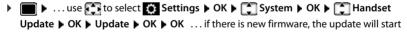


The base/router to which the handset is registered must also support this function ( www.gigaset.com/compatibility)

If new firmware is available for the handset a message to this effect will be displayed.

▶ Start the firmware update with Yes.

Start the firmware update manually:





The update process may take up to 30 minutes. During this time, only restricted handset use is available.

### Resetting the handset to the default settings

Reset any individual settings and changes that you have made.

► ... use to select Settings ► OK ► System ► OK ► Handset

Reset ► OK ► Yes ... the handset's settings are reset



The following settings are **not** affected by a reset

- Registration of the handset to the base station
- · Date and time
- Directory entries and call lists

# **Appendix**

## Service (Customer Care) - United Kingdom and Ireland

Step by step towards your solution with Gigaset Customer Care www.gigaset.com/service.



#### Visit our Customer Care pages

Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks



#### Contact our Customer Care team

Couldn't find a solution in the FAQs section? We are happy to help...

#### ... online:

via our contact form on the customer service page

... by telephone:

**United Kingdom** 

Service Hotline: 020 36953111

(local call cost charge)

Ireland

Service Hotline: 0818 200 033

(6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

### **Guarantee Certificate - United Kingdom and Ireland**

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or
  material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of
  charge, either replace the device with another device reflecting the current state of the art, or repair the
  said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads,
  casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to
  comply with information contained in the user manuals. In particular claims under the Guarantee cannot
  be made if:
- The device is opened (this is classed as third party intervention)
- Repairs or other work done by persons not authorised by Gigaset Communications.
- Components on the printed circuit board are manipulated
- The software is manipulated
- Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if
  defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)

#### Customer service & product warranty - Australia and New Zealand

- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the
  United Kingdom and in the Republic of Ireland the Guarantee is issued by: Gigaset Communications UK
  Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee.
   Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions do not imply a change in the burden of proof to the detriment of the customer. To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

### **Exclusion of liability**

 $Your \ handset's \ display \ consists \ of \ pixels. \ Each \ pixel \ consists \ of \ three \ sub-pixels \ (red, green, blue).$ 

It may be the case that a sub-pixel is missing or has a colour deviation.

A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1



Signs of wear on the display and casing are excluded from the warranty.

# Customer service & product warranty – Australia and New Zealand

#### **IMPORTANT**

Please retain your sales receipt as proof of the date of purchase.

#### **Customer Service**

If you require assistance in operating this product please contact us

AUS: +61 1300 780 878 or by e-mail at the Customer Care section of our website at www.qiqaset.com.

NZ: 0800 780 878 or by e-mail at the Customer Care section of our website at www.gigaset.com.

If you are trying to access a Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact your service provider.

### **Product Warranty**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a repair or replacement for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable guality and the failure does not amount to a major failure.

Subject to the conditions stated in this Product Warranty Section, this product, excluding battery and accessory devices, is guaranteed against any defect in materials or workmanship under conditions of normal use for a period of 12 months from date of purchase (Product Warranty).

The benefits conferred by this warranty are in addition to other warranties and remedies that are implied under the Australian Trade Practices Act and similar Country, State and Territory laws (Statutory Rights). For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand Legislation

Subject to your Statutory Rights, the goods will not be eligible for service under this warranty if:

- 1 Proof of purchase cannot be provided;
- 2 The defect was caused by an accident, misuse, abuse, improper installation or operation, vermin infestation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by Gigaset; or
- 3 The product has been damaged by lightning or a mains power surge.
- 4 The Phone was not imported into Australia by Gigaset Communications GmbH.

  To obtain service during the terms of this warranty and/or to claim warranty call the Information Line on AUS: +61 1300 780 878 or by e-mail at the Customer Care section of our website at <a href="https://www.gigaset.com">www.gigaset.com</a>.

#### NZ: 0800 780 878

If it is necessary to have the product serviced, the customer service representative will inform you of the product return process. If it is necessary to have the product serviced under warranty in both Australia and New Zealand you will need to return the product to your place of purchase. If this is not possible please call the relevant Technical Support line listed in this document whereby the customer service representative will inform you of the product return process. Except as explicitly stated in this document, all other expenses with regard to claiming Product Warranty shall be borne by you.

Please ensure that:

- 1 You provide proof of purchase;
- 2 Your product is suitably packaged; and
- 3 You have included all components from the original purchase.

In Australia and New Zealand the product will be serviced within ten business days after the defective product is received by the authorised agent.

Any and all warranty services referred to under this Product Warranty will be provided

- In Australia by
  - CommsPlus Distribution, Unit 3a, 100 Station Street, Nunawading, Victoria, 3131 Phone: +61 1300 780 878, and by
  - PBAX warehouse, Unit 20/28 Barcoo Street, Roseville 2069 Phone: 1300 768 548, and
- in New Zealand by Atlas Gentech (NZ) Limited, 76 Carbine Road, Mt Wellington, Auckland 1741 Phone: 0800 780 878.

Subject to your Statutory Rights:

- 1 Any claim under this warranty is limited to the cost of repair or replacement of the product; and
- 2 If the goods are found to be in sound working order by the authorised service centre, you may be charged a fee for service and for any other direct costs associated with having the product delivered for service. Replacement or repair services are only offered for products purchased in Australia and New Zealand that bear RCM or Telepermit markings respectively.



Please have your proof of purchase ready when calling.

#### IMPORTANT NOTICE:

Under power failure conditions, this telephone may not operate.

Please ensure that a separate telephone, not dependent upon local power, is available for emergency use.

### Manufacturer's advice

#### **Authorisation**

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset E630HX is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.qiqaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

#### **Environment**

#### **Environmental management system**



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

**ISO 14001 (Environment):** Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

### Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

#### Care

Wipe the device with a damp cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances. Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid



Your handset is splash proof.

If it comes into contact with water, knock the water out of the microphone opening and remove any water on the handset with an absorbent cloth. Your handset is ready for use.

If your handset comes into contact with a larger amount of liquid take the following steps:

- 1 Disconnect the power supply.
- 2 Remove the batteries and leave the battery compartment open.
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
- 6 Do not switch on the device again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

### **Technical data**

#### **Batteries**

Technology: 2 x AAA NiMH

Voltage: 1.2 V Capacity: 750 mAh

### Handset operating times/charging times

The operating time of your Gigaset depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times.)

Standby time (hours)	320/200 *
Talktime (hours)	14
Operating time with 1.5 hours of calls per day (hours)	130/100 *
Charging time in charging cradle (hours)	7.5

<sup>\*</sup> No Radiation on/off, without display backlight in idle status

### Power consumption of the handset in the charging cradle

When charging: approx. 1.5 W
To maintain the charge status: approx. 0.5 W

### **General specifications**

DECT standard	Supported
CAT-iq standard	Certified in accordance with standard CAT-iq 2.0 with HD Voice
	www.dect.org/cat-iq-certification.aspx
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 μs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Environmental conditions for operation	+5 °C to +45 °C; 20% to 75% relative humidity

# **Display icons**

The following icons are displayed depending on the settings and the operating status of your telephone.

#### Icons in the status bar

Icon	Meaning
111	Signal strength (No Radiation off) 1% -100% white, if Maximum Range on; green, if Maximum Range off
<b>(T)</b>	Red: no connection to the base station
<b>©</b>	<b>No Radiation</b> activated: white, if <b>Maximum Range</b> on; green, if <b>Maximum Range</b> off
9	Answer machine activated indicator flashes: Answer machine is recording a message or is being operated by another internal participant
χī	<b>Profile Silent</b> activated (Ringtone switched off)
-ফু	"Beep" ringtone activated

Icon	Meaning
<b>-</b>	Keypad lock activated
	Battery charge status: White: between 11% and 100% charged Red: less than 11% charged Flashes red: battery almost empty (approx. 5 minutes of talktime left)
<i>}</i>	Battery is charging (current charge status): 0% - 100%

### Display key icons

Icon	Meaning
$\rightarrow \rightarrow$	Last number redial
< C	Delete text

lcon	Meaning
V	Open the directory
+14	Copy number to the directory
⇒oo	Divert a call to answer machine

# Display icons to indicate ...

Icon	Meaning
$\left(( \bigwedge)\right)$	External call
$\left( \left(  \begin{array}{c} \bullet \end{array} \right) \right)$	Internal call
$\ell \rightarrow$	Establishing a call (outgoing call)
<i>(</i> ↔ <i>)</i>	Connection established
( × )	No connection established/ connection terminated

lcon	Meaning
$\left( (\bigcirc \mathbb{F}) \right)$	Reminder for appointment
$\left(( \mbox{$\rlap{$\rlap{$\rlap{$\rlap{$\rlap{$\rlap{$\rlap{$\rlap{$\rlap{$\rlap{$\rlap{$\rlap{$$}}}}}}}}$	Reminder for anniversary
$\left( \left( \bigodot\right) \right)$	Alarm call
$\Big((\bigcirc\!$	Countdown timer
((00))	Answer machine is recording

# Other display icons

lcon	Meaning
<b>(2)</b>	Alarm clock is activated, display with alarm time
<b>~</b>	Action complete (green)
X	Action failed (red)

lcon	Meaning
i	Information
?	(Security) prompt
0	Please wait

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#### Issued by

Gigaset Communications GmbH Frankenstr. 2a, D-46395 Bocholt

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