Gigaset

E370HX

Detailed information on the telephone system:

→ User guide of your Gigaset telephone
www.gigaset.com/manuals

→ Documentation relating to your base/router

User guide online on your
smartphone or tablet:
Download the Gigaset Help app

Download on the App Store

GET IT ON Google Play

Gigaset HX – the universal handset

With your Gigaset HX handset, you have purchased a high-quality, multifunctional and future-proof device.

You can use your handset with several different DECT bases.

On a Gigaset base

Connect your HX handset to a Gigaset base and use the many features with the quality you would expect from Gigaset.

If your Gigaset base is IP-compatible, you can also make broadband calls using your HX handset with the highest voice quality (HDSP).

In this guide, all functions that are available for your HX handset are detailed/described. The complete functionality with Gigaset bases is described in the guide relevant to your Gigaset system.

All Gigaset user guides can be found at ➔ www.gigaset.com/manuals

or online on your smartphone or tablet:

➔ download the Gigaset Help app from Download on the App Store or GET IT ON Google Play

On a DECT/GAP telephone or router from another manufacturer

The handset also functions with DECT/GAP telephones from other manufacturers, of course, as well as DECT routers. Additional information can be found at ➔ www.gigaset.com/compatibility.

On DECT routers with CAT-iq 2.0

Your Gigaset HX handset is certified in accordance with the DECT/CAT-iq 2.0 standard. As a result, operation with a DECT router with CAT-iq functionality is possible.

Handset functions on a CAT-iq router (amongst others):

- full access to the central directory on the router as well as the local directory integrated in the handset,
- convenient calling and using of call lists,
- using several lines and call numbers *),
- enjoy broadband calls in guaranteed/certified HD-Voice™ quality.

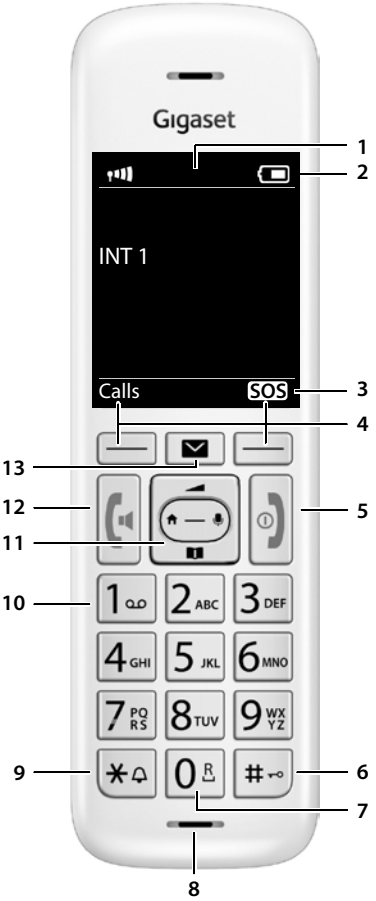
➔ Details can be found in the relevant user guide for your router.

Additional information regarding your HX handset can be found at ➔ www.gigaset.com/hx

Details regarding the functionality of the handset on various bases and routers can be found at ➔ www.gigaset.com/compatibility

*) The relevant scope of the function is dependent on the country, network and router

Overview



1 **Display**

2 **Status bar**
Icons display current settings and operating status of the telephone

3 **Emergency call display key**
Set up emergency call function, trigger an emergency call

4 **Display keys**
Various functions, depending on the operating situation

5 **End call key, On/off key**
End call; cancel function;

Go back one menu level	▶ Press **briefly**
Return to idle status	▶ Press and **hold**
Switch the handset on and off (in idle status)	▶ Press and **hold**

6 **Hash key / Lock key**

Lock/unlock the keypad (in idle status)	▶ Press and **hold**
Toggle between upper/lower case and digits (when inputting text)	▶ Press **briefly**
Insert a dialling pause	▶ Press and **hold**

7 **Recall key**

Consultation call (flash)	▶ Press and **hold**

8 **Microphone**

9 **Star key**

Switch the ringtone on/off (in idle status)	▶ Press and **hold**
Open special characters table (when inputting text)	▶ Press **briefly**
Switch from pulse dialling to tone dialling (for an existing connection)	▶ Press **briefly**

10 **Key 1**

Select answer machine/ network mailbox	▶ Press and **hold**

11 **Control key / Menu key**
Open a menu; navigate in menus and entry fields; access functions (depending on the situation)

12 **Talk key / Handsfree key**
Accept call; dial number displayed; switch between receiver and handsfree mode

Open the redial list	▶ Press **briefly**
Start dialling	▶ Press and **hold**

13 **Message key**
Access to the call and message lists;
Flashes: new message or new call

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Not all functions described in the user guide are available in all countries or from all network providers.

Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

→ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

→ Documentation regarding your base/your router

You can obtain all Gigaset user guides

in PDF format: → www.gigaset.com/manuals

online: → **Gigaset Help** app for your smartphone or tablet

Illustration in the user guide

	Warnings, which, if not heeded, can result in injury to persons or damage to devices.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for being able to carry out the following action.
	Additional helpful information.

Keys

or	Talk key	or	Handsfree key
	End call key	to	Number / letter keys
/	Control key rim / centre		Message key
R	Recall key	*	Star key
#	Hash key		
OK, **Back**, **Select**, **Change**, **Save,** ...		Display keys	

Procedures

Example: Switching Auto answer on/off

▸ ▸ ... use to select **Settings** ▸ **OK** ▸ **Telephony** ▸ **OK** ▸ **Auto Answer** ▸ **Change** (= on)

Step	Follow this procedure
▸	When in idle status press the **centre** of the control key. The main menu opens.
▸ ▸ **OK**	Navigate to the icon using the control key . Select **OK** to confirm. The submenu **Settings** opens.
▸ **Telephony** ▸ **OK**	Select the **Telephony** entry using the control key . Select **OK** to confirm. The submenu **Telephony** opens.
▸ **Auto Answer**	The function to switch Auto answer on/off appears as the first menu item.
▸ **Change**	Select **Change** to activate or deactivate. Function is activated /deactivated .

Safety precautions

Read the safety precautions and the user guide before use.

The device cannot be used in the event of a power failure. In case of a power failure it is also **not** possible to make **emergency calls**.

Emergency numbers **cannot** be dialled if the **keypad/display lock** is activated!

Use only **rechargeable batteries** that correspond to the **specification** (see list of permitted batteries → www.gigaset.com/service). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.

The handset must not be operated if the battery cover is open.

Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).

The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.

Use only the power adapter indicated on the device.

Whilst charging, the power socket must be easily accessible.

Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.

Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.

Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.

Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").

Getting started

Contents of the package

- One **handset**
- One battery cover
- Two batteries
- One charging cradle including power adapter
- One user guide

The charging cradle is designed for use in enclosed, dry rooms within a temperature range of +5 °C to +45 °C.

The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

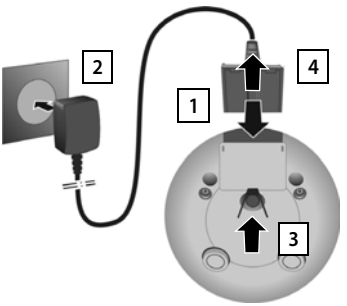
Protect your telephone from moisture, dust, corrosive liquids and vapours.

Connecting the charging cradle

- Connect the flat plug of the power adapter 1.
- Plug the mains unit into your power socket 2.

To remove the plug from the charging cradle again:

- Disconnect the power adapter from the mains power supply.
- Press the release button 3.
- Pull out the plug 4.



Availability and operation of the functions may differ on your telephone.

Setting up the handset for use

The display is protected by a plastic film. ▶ **Please remove the protective film!**

Inserting the batteries

Only use rechargeable batteries, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

▶ Insert the batteries (for correct +/- direction, see diagram).

▶ Fit the battery cover from the top.

▶ Press the cover until it clicks into place.

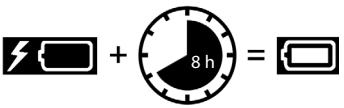
To re-open the battery cover:

▶ Insert a fingernail behind the notch at the top of the cover and slide it downwards.

Charging the batteries

▶ Charge the batteries fully prior to first use in the charging cradle.

The batteries are fully charged when the power icon disappears from the display.



Batteries may heat up during charging. This is not dangerous.

After a time, the charge capacity of the battery will decrease for technical reasons.

Changing the display language

You can change the display language, if the telephone has been set to an incomprehensible language.

- Press the centre of the control key.
- Press the keys 8 and 5 **slowly** and successively . . . the language settings display appears, the set language (e. g. **English**) is highlighted (◉ = selected).
- To select a different language: ▶ Press the control key until the desired language is highlighted on the display, e. g. **Francais** ▶ press the key on the right directly underneath the display to activate the language.
- To revert to idle status: ▶ Press and **hold** the End call key.

Registering the handset (depending on the base)

Registration must be initiated on the base station **and** on the handset.
Both must be carried out **within 60 secs**.

On the base / router

Gigaset base:
- Press and **hold** the Registration/Paging key on the base station (approx. 3 sec.).

Other base station/ router:
- Information regarding the registration procedure → Documentation regarding your base/your router

On the handset

- ▶ . . . use to select **Settings** ▶ **OK** ▶ **Registration** ▶ **OK** ▶ **Register Handset** ▶ **OK** . . . an available base is sought ▶ . . . if required: enter system PIN (default setting on Gigaset bases: **0000**) ▶ **OK**

Once registration is complete, the handset returns to idle status. The internal number of the handset appears in the display, e.g. **INT 1**. If not, repeat the procedure.

A handset can be registered to up to four base stations.

▶ . . . use to select **Settings** ▶ **OK** ▶ **Registration** ▶ **OK** ▶

Change of base:
- **Select Base** ▶ **OK** ▶ . . . use to select base or **Best Base** ▶ **Select** (◉ = selected)

  Best Base: The handset chooses the base station with the best reception as soon as it loses connection to the current base station.

De-registering the handset (depending on the base):
- **De-register Handset** ▶ **OK** . . . the handset being used is selected ▶ . . . use to select another handset if required ▶ **OK** . . . enter system PIN if required ▶ **OK** ▶ . . . Confirm de-registration with **Yes**

  If the handset is still registered to other bases, it switches to the base with the best reception (**Best Base**).

Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls, and to enable the alarm to be used.

Date and time are set using the base. The date and time can also be set on an IP-compatible base via a time server on the network.

If the base permits it, you can set the date and time manually using the handset.

▶ Press the display key **Time**

or, if the date and time have already been set:

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK**

The active cursor position flashes ▶ ... change cursor position with ▶ ... switch between cursor positions with

Enter date:

▶ ... using enter the day, month and year in 8-digit format.

Enter time:

▶ ... using enter hours and minutes in 4-digit format.

Save settings:

▶ Press the display key **Save**. ... **Saved** is shown in the display and a confirmation tone sounds.

Return to idle status:

▶ Press and **hold** the End call key

The telephone is now ready for use.

Using the telephone

Getting to know your telephone

Switch the handset on/off

Switch on: ▶ When the handset is switched off, press and **hold** the End call key

Switch off: ▶ When the handset is in idle status, press and **hold** the End call key

Lock/unlock the keypad

The keypad lock prevents any accidental use of the telephone.

Lock/unlock the keypad: ▶ # Press and **hold**

Keypad lock activated: the following symbol appears

If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

It is not possible to call emergency numbers either when keypad lock is activated.

Control key

The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e. g. for "press right on the control key" or for "press the centre of the control key".

In idle status

Open the directory	Press **briefly**
Open the list of available online directories (Gigaset GO-Box 100) or central directory of the base (e.g. CAT-iq base)	Press and **hold**
Open the main menu	or
Open the list of handsets	

In submenus, selection and entry fields

Confirm a function	

During a conversation

Open the directory

Open the list of available online directories (Gigaset GO-Box 100) or central directory of the base (e.g. CAT-iq base) — Press and **hold**

Mute the microphone

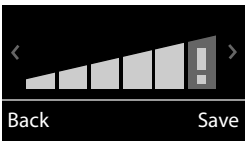
Initiate an internal consultation call

Adjust the loudspeaker volume for receiver and handsfree mode

Extra-loud function

During a call or when listening to a message, make the volume for the **handset** or the **loudspeaker** very loud.

▶ Press the control key ▶ Press the control key until you reach the highest level.

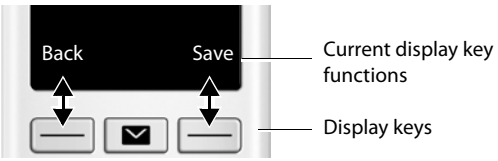


The extra-loud setting only applies for the duration of the call.

- At its highest level, the handset exceeds the defined maximum volume in CAT-iq2.0 for a person with "normal hearing". Nevertheless, even at the extra-loud setting, the call can continue to be carried out at the best quality.
- This setting can result in harm to health in persons with a normal hearing ability and is only intended for persons with a hearing impairment or reduced hearing.
- Disruptive noises on the phone line can be increased.

Display keys

The display keys perform a range of functions depending on the operating situation.



Display key icons → p. 45.

Menu guidance

The functions of your telephone are displayed in a menu that consists of several levels.

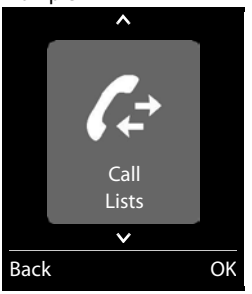
Selecting/confirming functions

Confirm selection using	**OK** or press the centre of the control key
One menu level back using	**Back**
Change to idle status	Press and **hold**
Switch function on/off using	**Change** on ☑ / off ☐
Activate/deactivate option using	**Select** activated ◉ / not activated ○

Main menu

In idle status: ▶ Press the **centre** of the control key ▶ ... use the control key to select a submenu ▶ **OK**.

Example



Submenus

The functions in the submenus are displayed as lists. The current selection is shown in large font and highlighted in orange.

To access a function: ▶ ... use the control key to select a function ▶ **OK**

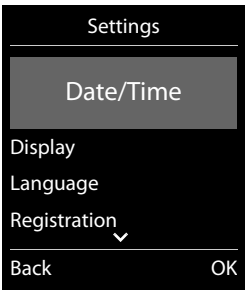
Return to the previous menu level:

▶ Press the display key **Back**

or

▶ Press the End call key **briefly**

Example



Returning to idle status

▶ Press and **hold** the End call key

If a key is not pressed, after 2 minutes the display will **automatically** change to idle status.

Entering text

Input position

- Use ▲▼ to select an entry field. The cursor flashes in the active entry field, the title and the text entered turn orange and are shown in large font.
- Use ◀▶ to move the position of the cursor.

Correcting incorrect entries

- Delete **characters** to the left of the cursor: ▶ C Press **briefly**
- Delete **words** to the left of the cursor: ▶ C Press and **hold**

Entering letters/characters

Multiple letters and numbers are assigned to each key between 2 and 9 and the 0 ␣ key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.

- Selecting letters/numbers: ▶ Press the key **briefly** several times in succession
- Switch between lower case, upper case and number entry mode: ▶ Press the hash key # ⇧
  When editing a directory entry, the first letter and each letter following a space is automatically in upper case.
- Entering special characters: ▶ Press the star key * ▶ ... use ▲▼◀▶ to navigate to the desired character ▶ **Insert**

The availability of special characters depends on the character set of the handset.

Making calls

Making a call

▶ . . . use to enter the number ▶ **briefly** press the Talk key

or

▶ press and **hold** the Talk key ▶ . . . use to enter the number

Cancel dialling: ▶ Press the End call key

On a Gigaset GO-Box 100 or another IP-compatible Gigaset base

The connection is selected via the send connection (line) set for the handset. To use another line:

▶ press and **hold** the Talk key ▶ . . . use to select the line ▶ **Dial** ▶ . . . use to enter the number . . . the number is dialled approximately 3 seconds after the last digit is entered

Dialling a number from the local directory

▶ . . . use to open the directory ▶ . . . use to select an entry ▶ press the Talk key

If multiple numbers are entered:

▶ . . . use to select the number ▶ press the Talk key . . . the number is dialled

For fast access (quick dial): Assign numbers from the directory to the digit or display keys.

Dialling from a public/central directory

Depending on the base to which the handset is connected to, you can dial from a public directory, the Gigaset.net directory (e.g. Gigaset GO-Box 100) or a central directory on a CAT-iq base.

▶ press and **hold**

Further information → in the detailed user guide for your telephone

Dialling from the redial list

The redial list contains the 20 numbers last dialled with the handset.

▶ **Briefly** press the Talk key . . . the redial list opens ▶ . . . use to select an entry ▶ press the Talk key

If a name is displayed:

▶ **View** . . . the number is displayed ▶ . . . use to browse numbers if necessary ▶ . . . when the required number is reached press the Talk key

Managing entries in the redial list

▶ **Briefly** press the Talk key … the redial list opens ▶ … use to select an entry ▶ **Options** … possible options:

Copy an entry to the directory: ▶ **Copy to Directory** ▶ **OK**

Copy the number to the display:

▶ **Display number** ▶ **OK** ▶ … use to edit or add numbers if necessary … use to save as a new entry in the directory

Delete the selected entry: ▶ **Delete entry** ▶ **OK**

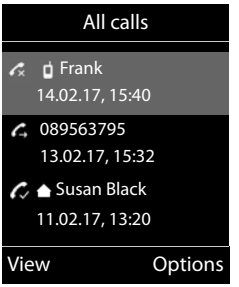
Delete all entries: ▶ **Delete List** ▶ **OK**

Dialling from the call list

The call lists (→ p. 21) contain the most recent accepted, outgoing and missed calls.

▶ ▶ … use to select **Call Lists** ▶ **OK** ▶ … use to select a list ▶ **OK** ▶ … use to select an entry ▶ press the Talk key

Example



The call lists can be displayed directly by pressing the display key **Calls** if the relevant function has been assigned to the display key.

The **Missed calls** list can also be opened by pressing the Message key .

Incoming calls

An incoming call is indicated by ringing, by a display on the screen and by the flashing Talk key . Accepting a call:

- Press the Talk key
- If **Auto Answer** is activated: ▶ Remove the handset from the charging cradle
- Forward to the answer machine: ▶

Switch off ringtone: ▶ **Silence** … the call can be accepted for as long as it is shown on the display

During a conversation

Handsfree mode

Activating/deactivating handsfree mode during a call, when establishing a connection and when listening to the answer machine :

▶ Press the handsfree key

Call volume

Applies to the current mode, handsfree mode or handset (or headset when the handset has a headset connection):

▶ [ ] ▶ . . . Use [ ] to set the volume ▶ **Save**

Extra-loud function: ▶ Press the control key [ ] until the highest level is reached.

The setting is automatically saved after around 3 seconds, even if **Save** is not pressed. The extra-loud setting only applies for the duration of the call.

Muting the microphone

When the microphone is switched off, callers will no longer hear you.

Switch the microphone on/off during a call: ▶ Press [ ].

Local answer machine

(only on Gigaset bases with local answer machine)

Switching the answer machine on/off:

▶ [ ] ▶ . . . use [ ] to select **Answer Machine** ▶ **OK** ▶ [ ] **Activation** ▶ **OK** ▶ . . . use [ ] to select an answer machine (if there are several) ▶ **Change** ▶ . . . use [ ] to select **On** or **Off** ▶ **Save**

Playing back messages:

▶ Press the Message key [ ] ▶ . . . use [ ] to select an answer machine (if there are messages for several answer machines) ▶ **OK**

Recording a personal announcement/advisory message:

▶ [ ] ▶ . . . use [ ] to select **Answer Machine** ▶ **OK** ▶ [ ] **Announcements** ▶ **OK** ▶ . . . use [ ] to select **Record Announcem.** or **Rec. Advisory Msg.** ▶ **OK** ▶ . . . use [ ] to select an answer machine (if there are several) ▶ **OK** ▶ **OK** ▶ . . . record an announcement (at least 3 seconds) . . . possible options

Complete the recording and save:	▶ **End** . . . the announcement is played back for you to check
Cancel the recording:	▶ Press the End call key [ ] or **Back**
Resume the recording:	▶ **OK**
Repeat the recording:	▶ **New**

Local handset directory

The local directory is unique to the handset. However, it is possible to send entries to other handsets.

Information about online directories (e.g. on a Gigaset GO-Box 100) or central directories on CAT-iq bases → user guide of the base.

Opening the directory

▶ **Briefly** press in idle status

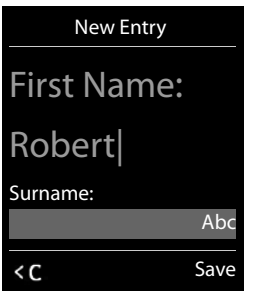
Directory entries

Number of entries:	up to 200
Information:	First name and surname, up to three telephone numbers, anniversary with alert, VIP ringtone with VIP icon
Length of the entries:	Numbers: max. 32 digits First name, surname: max. 16 characters

Creating an entry

▶ ▶ **<New Entry>** ▶ **OK**

Example



Name:

▶ . . . Use to toggle between the entry fields **First Name**/**Surname** ▶ Use to enter the first and/or last name

Numbers:

▶ **Tel.1 - Type** ▶ . . . Use to select a number type (**Home**, **Office** or **Mobile**) ▶ ▶ . . . Use to enter a number

Enter more numbers: ▶ Use to toggle between the entry fields **Tel.1 - Type**/**Tel.2 - Type**/**Tel.3 - Type**

Anniversary:

▶ . . . use to activate/deactivate **Anniversary** ▶ . . . use to enter date and time ▶ . . . use to select type of alert (**Visual only** or a ringtone)

Caller Melody (VIP) :

▶ . . . use to select the ringtone that will indicate a call from the participant . . . if a **Caller Melody (VIP)** has been assigned, the entry will appear in the directory with the VIP icon.

Save entry: ▶ **Save**

The entry is only valid if it contains at least one number.

Searching for/selecting a directory entry

▶ ▶ ... use to browse searched names

or

▶ ▶ ... use to enter initial letters (max. 8 letters) ... the display jumps to the first name starting with these initial letters ▶ ... use to continue browsing to the desired entry, if needed

Scroll through directory: ▶ ▶ Press and **hold**

Displaying/changing an entry

▶ ▶ ... use to select entry ▶ **View** ▶ ... use to select the field to be changed ▶ **Edit**

or

▶ ▶ ... use to select an entry ▶ **Options** ▶ **Edit entry** ▶ **OK**

Deleting entries

Delete the **selected** entry: ▶ ▶ ... use to select an entry ▶ **Options** ▶ **Delete entry** ▶ **OK**

Delete **all** entries: ▶ ▶ **Options** ▶ **Delete all** ▶ **OK** ▶ **Yes**

Setting the order of the directory entries

Directory entries can be sorted by first name or surname.

▶ ▶ **Options** ▶ **Sort by Surname** / **Sort by First Name**

If no name was entered, the default telephone number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetically) | Other characters.

Displaying the number of entries available in the directory

▶ ▶ **Options** ▶ **Available Memory** ▶ **OK**

Copying number to the directory

Copy numbers to the directory:

- From a list e.g. the call list or the redial list
- When dialling a number

The number is displayed or highlighted.

▶ Press the display key or **Options** ▶ **Copy to Directory** ▶ **OK** ... possible options:

Create a new entry:

▶ **<New Entry>** ▶ **OK** ▶ ... use to select number type ▶ **OK** ▶ complete entry ▶ **Save**

Add number to an existing entry:

▶ ... use ▲▼ to select an entry ▶ **OK** ▶ ... use ◀▶ to select number type ▶ **OK** ... the number is entered or a prompt to overwrite an existing number is displayed ▶ ... if required, answer the prompt with **Yes**/**No** ▶ **Save**

Copying an entry/directory

The sending and receiving handset must both be registered to the same base station.
The other handset and the base station are able to send and receive directory entries.

An external call interrupts the transfer.

Sounds are not transferred. Only the date is transferred for an anniversary.

Both handsets support vCards:

- No entry with the name is available: a new entry is created.
- An entry with the name is already available: The entry is expanded to include the new numbers. If the entry contains more numbers than allowed by the recipient handset, a second entry is created with the same name.

The recipient handset does not support vCards:

A separate entry is created and sent for each number.

The sending handset does not support vCards:

A new entry is created on the receiving handset and the transferred number is added to the **Phone (Home)** field. If an entry with this number already exists, the copied number is discarded.

Copying individual entries

▶ ▼ ▶ ... use ▲▼ to select the desired entry ▶ **Options** ▶ ▲▼ **Copy Entry** ▶ **OK** ▶ ▲▼ **to Internal** ▶ **OK** ▶ ... use ▲▼ to select the receiving handset ▶ **OK** ... the entry is copied

Copy the next entry after successful transfer: ▶ Press **Yes** or **No**

Copying the entire directory

▶ ▼ ▶ **Options** ▶ ▲▼ **Copy All** ▶ **OK** ▶ ▲▼ **to Internal** ▶ **OK** ▶ ... use ▲▼ to select the receiving handset ▶ **OK** ... the entries are copied one after the other

Message lists

Notifications about missed calls, messages on the answer machine/network mailbox and missed alarms are saved in the messages list.

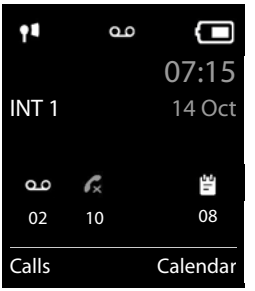
As soon as a **new message** arrives, an advisory tone will sound. The Message key ✉ also flashes (if activated). Activation from the handset is only possible on Gigaset bases. Use the web interface as required for CAT-iq routers. Information → user guide of the base/ router.

Icons for message types and the number of new messages are shown on the idle display.

Notification for the following message types is available:

- on the answer machine/network mailbox
- in the missed calls list
- in the missed alarms list

Example



The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

Display messages:

- Press the Message key ✉ . . . Messages lists that contain messages are displayed, **Mailbox:** is always displayed

  The number of new messages is shown in brackets.

  Display green: new messages

  Display white: old messages.
- . . . use ◁▷ to select a list ▶ **OK** . . . the calls or messages are listed

  Network mailbox: The network mailbox number is dialled.

Example

The message list contains an entry for every answer machine assigned to the handset, e.g. for the local answer machine on a Gigaset base / CAT-iq router or for a network mailbox.

Call lists

The telephone saves different types of calls (missed, accepted and outgoing calls) in lists.

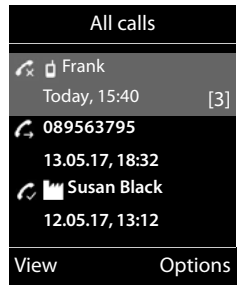
> The base/router to which the handset is registered provides information on call numbers.
> Detailed information can be found at ➔ www.gigaset.com/compatibility.

List entry

The following information is displayed in the list entries:

- The list type (in the header)
- Icon for the type of entry:
  Missed calls,
  Accepted calls,
  Outgoing calls,
  Call on the answer machine
- Caller's number. If the number is stored in the directory, the name and number type (**Phone (Home)**, **Phone (Office)**, **Phone (Mobile)**) are shown instead. In the event of missed calls, the number of missed calls from this number is also shown in square brackets.
- Connection by which the call was received/made
- Date and time of call (if set)

Example



Opening the call list

Via the display key: ▶ **Calls** ▶ . . . use to select the list ▶ **OK**

Via the menu: ▶ ▶ . . . use to select **Call Lists** ▶ **OK** ▶ . . . use to select the list ▶ **OK**

Via the Message key (missed calls):

▶ Press the Message key ▶ **Missed Calls:** ▶ **OK**

Calling back a caller from the call list

▶ ▶ . . . use to select **Call Lists** ▶ **OK** ▶ . . . use to select list ▶ **OK** ▶ . . . use to select entry ▶ Press the Talk key

Additional options

▶ ▶ . . . use to select **Call Lists** ▶ **OK** ▶ . . . use to select list ▶ **OK** . . . possible options:

View an entry: ▶ . . . use to select entry ▶ **View**

Copy the number to the directory:

▶ . . . use to select entry ▶ **Options** ▶ **Copy to Directory**

Delete an entry: ▶ . . . use to select entry ▶ **Options** ▶ **Delete entry** ▶ **OK**

Delete list: ▶ **Options** ▶ **Delete List** ▶ **OK** ▶ **Yes**

Additional functions

The functions actually available on your telephone and how they are operated depends on the base/router to which the handset is registered.

The following description applies to a Gigaset GO-Box 100. The procedure required for your telephone may differ from the procedures described here.

Additional information

Regarding the telephone system, if the handset is connected to a Gigaset base:

→ User guide for your Gigaset telephone

Regarding the telephone system, if the handset is connected to another base/router:

→ Documentation regarding your base/your router

You can obtain all Gigaset user guides

in PDF format: → www.gigaset.com/manuals

online: → **Gigaset Help** app for your smartphone or tablet

Download on the App Store GET IT ON Google Play

Emergency call

You can set up up to four numbers as emergency numbers. If the Emergency function is activated, you can trigger an emergency call with the right display key **SOS** when the handset is idle.

Emergency call activated:	The display key **SOS** is shown in red on a white background.
Emergency call not activated:	A question mark on a red background is displayed next to the display key **SOS .**

Emergency activated

Emergency not activated

Process

The Emergency function is set up (→ p. 23).

▶ Press the display key **SOS**

You hear the following announcement through the speaker:
"*Emergency call being sent*." The participant called is displayed.

The person receiving the emergency call hears the emergency call message:
"*This is an emergency call. Please press key 5 in order to accept the emergency call.*"

The participant called presses key 5: You can speak to one another.

The participant called does not accept the emergency call:
After 60 seconds, the emergency function automatically dials the next emergency number (provided more than one number is stored).

The emergency function also automatically switches to the next emergency number after 60 seconds in the following situations:

- The answer machine of the emergency number selected is activated
- The emergency number is busy
- The telephone of the person receiving the emergency call is not set to "tone dialling".

This process is repeated a maximum of 5 times. If none of the calls are accepted, the emergency function is ended with an error tone.

Cancelling an emergency call

The telephone of the person receiving the emergency call must be set to tone dialling, otherwise the acceptance of the emergency call using the key 5 is not recognised.

In some bases, the confirmation of the emergency call is not passed on to the connected handset by pressing the key 5. The emergency function is not possible in this case. You may require an up-to-date firmware version for your base. Details regarding the functionality of the handset on various bases and routers can be found at www.gigaset.com/compatibility.

If you have triggered an emergency call by mistake, you can cancel it.

▶ **Briefly** press the End call key

Setting up emergency call

In order to be able to use the function you must

- save the emergency numbers and
- activate the emergency function.

The police, ambulance service or fire service must not be used for an emergency call.

Storing emergency numbers

- Press the display key **SOS** ... The message **No SOS No. available** is displayed. After a short time, the display is opened for entry of SOS number 1.

or

- ▶ ... use ▲▼ to select SOS **SOS Emergency Call** ▶ **OK** ▶ use ▲▼ to select the emergency number **(SOS 1**-**SOS 4)** ▶ **Edit**
- ... use ▦ to enter the first name and/or last name and the number for the emergency call ▶ use ▲▼ to toggle between the entry fields ▶ **Save** ... The emergency call is automatically activated ▶ Enter more emergency numbers if required

If your telephone is connected to a PABX, you must enter the access code (outside line code) as the first digit of your entry, if necessary (→ user guide of your PABX).

You should carry out a test run to ensure that the emergency function has been correctly set up.

Activating/deactivating the emergency call function

- ▶ ... use ▲▼ to select SOS **SOS Emergency Call** ▶ **OK** ▶ **Activation: Edit** (☑ = activated)

Activate with the SOS display key

The function is deactivated. At least one SOS number has been entered.

- Press the display key **SOS** ▶ **Activation: Edit** (☑ = activated)

Changing/deleting an emergency number

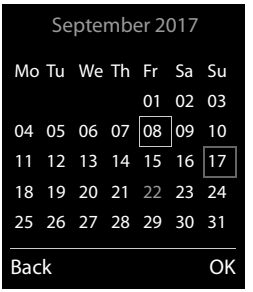
- ▶ ... Use ▲▼ to select SOS **SOS Emergency Call** ▶ **OK** ▶ Use ▲▼ to select the emergency number **(SOS 1**-**SOS 4)** ▶ **Edit**
- ... Use C to delete the entry ▶ Enter a new number if required ▶ **Save**

If no valid numbers are entered, the Emergency Call function is automatically deactivated.

Calendar

You can remind yourself of up to **30 appointments**.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be outlined in colour.



Saving appointments to the calendar

Date and time have been set.

▸ ▸ ... use to select **Additional Features** ▸ **OK** ▸ **Calendar** ▸ **OK** ▸ ... use to select desired day ▸ **OK** ... then

Switch on/off: ▸ **Activation:** ... use to select **On** or **Off**

Enter date: ▸ **Date** ... the selected day has been pre-set ▸ ... use to enter new date

Enter time: ▸ **Time** ▸ ... use to enter hours and minutes of the appointment

Set name: ▸ **Text** ▸ ... use to enter a description of the appointment (e.g. evening meal, meeting)

Set alarm tone: ▸ **Signal** ▸ ... use to select the melody of the reminder alarm or deactivate the acoustic signal

Enter information for the appointment:

▸ ... use to successively select **Date**, **Time**, **Text** and **Signal** ▸ ... use or to set the relevant value ▸ **Save**

Save appointment: ▸ **Save**

If an appointment has already been entered: ▸ <**New Entry**> ▸ **OK** ▸ ... Then enter information for the appointment.

Notification of appointments/anniversaries

Anniversaries are transferred from the directory and displayed as an appointment. An appointment/anniversary is displayed in idle status and the selected ringtone plays for 60 seconds as a notification.

- Acknowledge and stop the reminder: ▶ Press the display key **OFF**

During a call, a reminder is indicated on the handset **once** with an advisory tone on the handset.

Displaying missed appointments/anniversaries

The following appointments and anniversaries are saved in the **Missed Alarms** list:

- The appointment/anniversary call was not acknowledged.
- The appointment/anniversary was notified during a phone call.
- The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The icon and the number of new entries are shown in the display. The most recent entry appears at the top of the list.

Opening the list

▶ Press the Message key ▶ **Missed Alarms:** ▶ **OK** ▶ . . . use to browse through the list of any appointments

or

▶ ▶ . . . use to select **Additional Features** ▶ **OK** ▶ **Missed Alarms** ▶ **OK**

Each entry is displayed with the number or name, date and time. The most recent entry appears at the top of the list.

- Delete an appointment/anniversary: ▶ **Delete**

Displaying/changing/deleting stored appointments

▶ ▶ . . . use to select **Additional Features** ▶ **OK** ▶ **Calendar** ▶ **OK** ▶ . . . use to select day ▶ **OK** . . . the appointment list is displayed ▶ . . . use to select date . . . possible options:

Display appointment details:
▶ **View** . . . The appointment settings are displayed

Change appointment: ▶ **View** ▶ **Edit**
or ▶ **Options** ▶ **Edit entry** ▶ **OK**

Activate/deactivate appointment:
▶ **Options** ▶ **Activate/Deactivate** ▶ **OK**

Delete appointment: ▶ **Options** ▶ **Delete entry** ▶ **OK**

Delete all appointments for a day:
▶ **Options** ▶ **Delete all Appoints.** ▶ **OK** ▶ **Yes**

Alarm clock

Date and time have been set.

Activating/deactivating the alarm clock and setting the wake-up time

▶ ▶ ... use to select **Alarm Clock** ▶ **OK** ... then

Switch on/off: ▶ **Activation**: ... use to select **On** or **Off**

Setting the wake-up time:

▶ **Time** ▶ ... use to enter hours and minutes

Set days: ▶ **Occurrence** ▶ ... use to switch between **Monday-Friday** and **Daily**

Set the volume: ▶ **Volume** ▶ ... use to set volume in 5 levels s or select crescendo (increasing volume)

Set alarm: ▶ **Melody** ▶ ... use to select a ringtone for the alarm

Enter alarm data: ▶ ... use to successively select **Time**, **Occurrence**, **Volume** and **Melody** ▶ ... use or to set the relevant value ▶ **Save**

Save settings: ▶ **Save**

When the alarm clock is activated, the icon and the wake-up time are displayed in idle display.

Alarm

An alarm is shown on the display and indicated by the selected ringtone melody. The alarm sounds for 60 seconds. If no key is pressed, the alarm is repeated after 5 minutes. After the second repetition, the alarm call is deactivated for 24 hours.

During a call, the alarm is only indicated by a short tone.

Switching off /repeating the alarm after an interval (snooze mode)

Deactivate the alarm: ▶ **OFF**

Repeat the alarm (snooze mode): ▶ Press **Snooze** or any key ... the alarm is switched off and repeated after 5 minutes.

Baby monitor

When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. The alarm to an external number is cancelled after approximately 90 seconds.

You can answer the alarm using the **Two Way Talk** function. This function is used to switch the loudspeaker of the handset located in the baby's room on or off.

In baby monitor mode, incoming calls are only indicated on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated. All keys are locked, with the exception of the display keys and the ability to press the centre of the control key.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.

The handset should be positioned 1 to 2 metres away from the baby. The microphone must point towards the baby.

Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.

The baby monitor is activated 20 seconds after switching on.

The answer machine for the destination number must be switched off.

After switching on:

- Test sensitivity.
- Test the connection, if the alarm is being forwarded to an external number.

Activating and setting the baby monitor

▸ ▸ ... use to select **Additional Features** ▸ **OK** ▸ **Baby Monitor** ▸ **OK** ... then

Switch on/off:

▸ **Activation:** ... use to select **On** or **Off**

Enter destination:

▸ **Send alarm to** ▸ ... use to select **External or Internal**

External: ▸ **Number** ▸ ... use to select number or select a number from the directory: ▸

Internal: ▸ **Handset** ▸ **Change** ▸ ... use to select the handset ▸ **OK**

Activate/deactivate two-way talk:

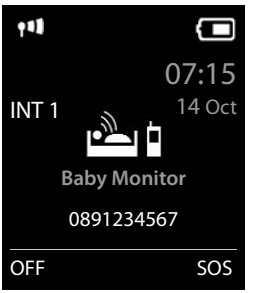
▸ **Two Way Talk** ▸ ... use to select **On** or **Off**

Set microphone sensitivity:

▸ **Sensitivity** ▸ ... use to select **High** or **Low**

Save settings: ▸ **Save**

Baby Monitor activated



The destination number is displayed in idle display when the baby monitor is activated.

Deactivate baby monitor / cancel alarm

Deactivate the baby monitor: ▶ In idle status press the display key **OFF**

Cancel the alarm: ▶ Press the End call key during an alarm

Deactivate the baby monitor remotely

The alarm is forwarded to an external destination number.
The receiving phone supports tone dialling.

▶ Accept alarm call ▶ Press keys 9 #
The baby monitor is deactivated and the handset is in idle status. The baby monitor settings on the handset (e.g. no ringtone) will remain activated until you press the display key **OFF**.

Reactivate baby monitor with the same number: ▶ . . . **Activation** to switch back on (→ p. 28) ▶ **Save**

Protection against unwanted calls

Time control for external calls

Date and time have been set.

Enter a time period during which the handset should suspend ringing to indicate external calls e.g. during the night.

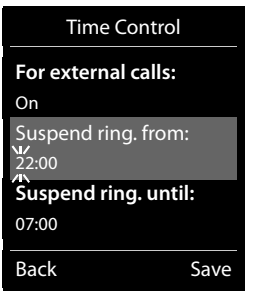
▶ ▶ . . . use to select **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Time Control** ▶ **OK** ▶ . . . then

Switch on/off: ▶ use to select **On** or **Off**

Enter time: ▶ use to switch between **Suspend ring. from** and **Suspend ring. until** ▶ . . . use to enter start and end in 4-digit format

Save: ▶ **Save**

Example



The time control only applies to the handset for which the setting is configured.
The telephone will continue to ring for numbers that have been assigned to a VIP group in the directory.

Protection from anonymous callers

The handset will not ring if callers' numbers are not revealed. This setting can be applied to only one or to all registered handsets.

For one handset

▶ ▶ ... use ◁▷ to select **Audio Settings** ▶ **OK** ▶ ◁▷ **Ringtones (Handset)** ▶ **OK** ▶ ◁▷ **Anon. Calls Silent** ▶ **Edit** (☑ = on) ... the call is only signalled on the display

For all handsets

(only on some Gigaset bases)

▶ ▶ ... use ◁▷ to select **Settings** ▶ **OK** ▶ ◁▷ **Telephony** ▶ **OK** ▶ **Anonymous Calls** ▶ **Edit** (☑ = on) ▶ ... use ◁▷ to select **Protection Mode**:

No Protection	Anonymous calls are indicated in the same way as identified numbers
Silent Call	The telephone will not ring and the incoming call will only appear in the display.
Block Call	The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

Save settings: ▶ **Save**

Black list

(only on some Gigaset bases: → www.gigaset.com/compatibility)

When the black list function is activated, calls from black list numbers are not indicated or are only indicated in the display. These settings apply to all registered handsets.

Displaying/editing the black list

▶ ▶ ... use ◁▷ to select **Settings** ▶ **OK** ▶ ◁▷ **Telephony** ▶ **OK** ▶ ◁▷ **Black List** ▶ **Edit** ▶ **Blocked Numbers** ▶ **OK** ... the list of blocked numbers is displayed ... possible options:

Create an entry: ▶ **New** ▶ ... use ▦ to enter a number ▶ **Save**

Delete an entry: ▶ ... use ◁▷ to select an entry ▶ **Delete** ... the entry is deleted

Transferring a number from a call list to the black list

▶ ▶ ... use ◁▷ to select **Call Lists** ▶ **OK** ▶ ... use ◁▷ to select **Accepted calls/ Missed calls** ▶ **OK** ▶ ... use ◁▷ to select entry ▶ **Options** ▶ **Copy to Blacklist** ▶ **OK**

Setting the protection mode

▶ ▶ . . . use ▶ to select ▶ **Settings** ▶ **OK** ▶ ▶ **Telephony** ▶ **OK** ▶ ▶ **Black List** ▶ **Edit** ▶ ▶ **Protection Mode** ▶ **OK** ▶ . . . use ▶ to select desired protection:

No Protection	All calls are indicated, including from callers whose numbers are on the black list.
Silent Call	The telephone will not ring and the incoming call will only appear in the display.
Block Call	The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

Save settings: ▶ **Save**

Setting the handset

Changing the language

▶ ▶ ... use ▲▼ to select ⚙ **Settings** ▶ **OK** ▶ ▲▼ **Language** ▶ **OK** ▶ ... use ▲▼ to select language ▶ **Select** (◉ = selected)

If the handset has been set to an incomprehensible language:

▶ ▶ Press the keys 8 5 **slowly** one after the other ▶ ... use ▲▼ to select the correct language ▶ press the right display key

Display

Screensaver

A digital or analogue clock and info services can be selected to be displayed as a screensaver when in idle status.

▶ ▶ ... use ▲▼ to select ⚙ **Settings** ▶ **OK** ▶ ▲▼ **Display** ▶ **OK** ▶ ▲▼ **Screensaver** ▶ **Edit** (☑ = on) ... then

Switch on/off:	▶	**Activation:** ... use ◀▶ to select **On** or **Off**
Select screensaver	▶	▼ **Selection** ▶ ... use ◀▶ to select a screensaver **(Digital Clock / Analog Clock / Info Services)**
View screensaver:	▶	**View**
Save selection:	▶	**Save**

The screensaver is activated approx. 10 seconds after the display has changed to idle status.

End screensaver

▶ Press the End call key ☎ **briefly** ... the display changes to idle status

Display of info services as screensaver

(only on a Gigaset GO-Box 100 or other Gigaset-IP base)

Info Services are activated via the web configurator.
The telephone is connected to the Internet.

Example: Enable weather service as screensaver

Enable info services as screensaver:

▶ ▶ ... use ▲▼ to select ⚙ **Settings** ▶ **OK** ▶ ▲▼ **Display** ▶ **OK** ▶ ▲▼ **Screensaver** ▶ **Edit** ▶ ... use ◀▶ to select **Activation: On** ▶ ▼ **Selection** ▶ ... select as screensaver with ◀▶ **Info Services** ▶ **Save**

Select locations:

▶ ▶ ... use to select **Additional Features** ▶ **Info Centre** ▶ **Weather** ▶ **OK** ▶ **Add locations** ▶ **OK** ▶ ... specify location names with ▶ **OK** ... a list of locations with this name is displayed ▶ select location with ▶ **OK** ▶ **Save**

Multiple locations can be entered. Once you have entered all locations required: ▶ ... Use <– to go back

Enable screensaver:

▶ ▶ ... use to select **Additional Features** ▶ **Info Centre** ▶ **Screensaver** ▶ **OK** ▶ **Weather** ▶ **OK** ▶ ... select location with ▶ **Save**

The type of info service available to your phone is set on the Internet on the Gigaset.net server.

If no information is currently available, the digital time (**Digital Clock**) is displayed instead until information is available again.

Switching Info Services on/off

(only on a Gigaset GO-Box 100 or other Gigaset-IP base)

The text information from the Internet that is set for the screensaver **Info Services** can be displayed as a scrolling message in idle status.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Info Ticker** ▶ **Edit** (= on)

The text appears as soon as the telephone changes to idle status. If a message is shown in idle status, the info text is not displayed.

Large font

Show text and icons in call lists and in the directory in a larger size in order to improve legibility. Only one entry is shown in the display and names are abbreviated if necessary. The number is displayed in large font when it is dialled.

▶ ▶ ... Use to select **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Large Font** ▶ **Change** (= activated)

Colour scheme

You can choose from a range of colour combinations for the display.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Colour Schemes** ▶ **OK** ▶ ... use to select the desired colour scheme ▶ **Select** (= selected)

Display backlight

The display backlight always illuminates when the handset is taken out of the base station/ charging cradle or when a key is pressed. Any **digit keys** that are pressed appear on the display for pre-dialling.

Switch the display backlight on/off when in idle status:

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Backlight** ▶ **OK** ... then

Backlight when in the charging cradle:
▶ **In Charger**: ... use to select **On** or **Off**

Backlight when not in the charging cradle:
▶ **Out of Charger** ▶ ... use to select **On** or **Off**

Backlight during a call:
▶ **In Talk State** ▶ ... Use to select **On** or **Off**

Save selection: ▶ **Save**

The handset's standby time may be significantly reduced if the display backlight is switched on.

Activating/deactivating Auto Answer

When set to Auto Answer, the handset accepts an incoming call as soon as it is removed from the charging cradle.

▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Telephony** ▶ **OK** ▶ **Auto Answer** ▶ **Change** (= on)

Regardless of the **Auto Answer** setting, the connection ends as soon as you place the handset back in the charging cradle.

Changing the earpiece and handsfree volume

You can set the volume of the earpiece and speaker at 5 levels independently of each other.

During a conversation

▶ **Handset Volume** ▶ ... use to select volume ▶ **Save** ... the setting is saved

Without saving, the setting is automatically saved after around 3 seconds.

In idle status

▶ ▶ ... use to select **Audio Settings** ▶ **OK** ▶ **Handset Volume** ▶ **OK** ... then

For the earpiece: ▶ **Earpiece**: ... use to set the volume

For the speaker: ▶ **Speaker** ▶ ... use to set the volume

Save settings: ▶ **Save**

Earpiece and handsfree profile

Select a profile for the **earpiece** and **handsfree mode** in order to adapt the telephone as much as possible to the surroundings. Check which is the most comfortable profile for you and your caller.

▶ ▶ ... use to select **Audio Settings** ▶ **OK** ▶ **Acoustic Profiles** ▶ **OK** ▶ **Earpiece Profiles / Handsfree Profiles** ▶ **OK** ▶ ... use to select profile ▶ **Select** (= selected)

Earpiece Profiles: **High** or **Low** (default setting)

Handsfree Profiles: **Profile 1** (default setting) or **Profile 2**

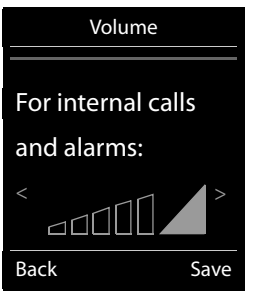
Ringtones

Ringtone volume

Volume can be set at 5 levels or crescendo (increasing volume).

▶ ▶ ... use to select **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Volume** ▶ **OK** ▶ ... use to select **For internal calls and alarms** or **External Calls** ▶ ... use to set volume ▶ **Save**

Example



Ringtone melody

Set different ringtones for internal and external calls for every available receive connection of the telephone (**Landline**, **IP1**) or set the same ringtone for **All calls**.

▶ ▶ ... use to select **Audio Settings** ▶ **OK** ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Melodies** ▶ **OK** ▶ ... use to select the connection ▶ ... use to select the ringtone/melody in each case ▶ **Save**

Switching the ringtone on/off

Switching the ringtone off permanently

▶ Press and **hold** ... the following icon appears in the status bar

Switching the ringtone on permanently

▶ Press and **hold**

Switching the ringtone off for the current call

▶ Press **Silence** or the End call key

Switching the alert tone (beep) on/off

Switch on an alert tone (beep) instead of the ringtone:

▶ Press and **hold** the star key ▶ Press **Beep** within 3 seconds ... the following icon appears in the status bar

Switching off the alert tone: ▶ Press and **hold** the star key

Switching advisory tones on/off

The handset notifies acoustically about different activities and statuses. These advisory tones can be switched on/off independently of each other.

▶ ▶ ... use to select **Audio Settings** ▶ **OK** ▶ **Advisory Tones** ▶ **OK** ... then

Tone when keys are pressed:
▶ **Key Tones:** ... use to select **On** or **Off**

Confirmation/error tone after making entries, advisory tone when a new message has been received:
▶ **Confirmation** ▶ ... use to select **On** or **Off**

Warning tone when there are fewer than 10 minutes of talktime remaining (every 60 seconds):
▶ **Battery** ▶ ... use to select **On** or **Off**

Warning tone when the handset is moved out of range of the base station:
▶ **Out of Range:** ... use to select **On** or **Off**

Save settings: ▶ **Save**

There is no battery warning when the baby monitor is switched on.

Fast access to numbers and functions

Number keys: It is possible to assign a **number from the directory** to the keys 2 to 9.

Display keys: The left display key has a **function** preset by default, but the key can be re-assigned.

You can then dial the number or start the function by simply pressing a key.

Assigning a number to digit keys (quick dial)

A number has not been assigned to the digit key.

- Press and **hold** the digit key

or

- **Briefly** press the digit key ▶ Press the display key **QuickDial**

The directory opens.

- ... use ▲▼ to select an entry ▶ **OK** ▶ ... use ◀▶ to select a number if necessary ▶ **OK** ... the entry is saved to the digit key

If the entry in the directory is deleted later, this will not affect the assignment of the digit key.

Dialling a number

- Press and **hold** the digit key ... the number is dialled immediately

or

- **Briefly** press the digit key ... the number/name (possibly in abbreviated form) is shown on the left display key ▶ ... press the display key ... the number is dialled

Changing the digit key assignment

- **Briefly** press the digit key ▶ **Change** ... the directory is opened ... possible options:

  Change the assignment:

  - ... use ▲▼ to select an entry ▶ **OK** ▶ ... select a number if required ▶ **OK**

  Delete the assignment:

  - **Clear Key**

Assigning display keys, changing assignments

- Press and **hold** the left display key in idle status ... the list of possible key assignments is opened ▶ ... use ▲▼ to select function ▶ **OK** ... possible options:

INT	Open the list of handsets registered to the same base
Quick Dial	Assign a number from the directory to the display key
Baby Monitor	Set and activate/deactivate baby monitor
Alarm Clock	Set and activate/deactivate the alarm clock
Calendar	Open calendar
Redial	Show redial list
Handset Directory	Open the handset's local directory

More Functions...	▶ **OK** ▶ ... use ◯ to select other function
Call Lists	Show call list
Withhold Number	Withhold phone number identification for next call
Call Divert	Activate/deactivate Call Divert

The availability of options depends on the base.

Starting a function

With the telephone in idle status: ▶ **Briefly** press ... the assigned function is executed

Changing the name of a connection (line)

(only on a CAT-iq router)

▶ ▶ ... use ◯ to select **Settings** ▶ **OK** ▶ ◯ **Telephony** ▶ **OK** ▶ ◯ **Connections** ▶ **OK** ... all available connections (lines) are displayed ▶ ... use ◯ to select connection ▶ **OK** ▶ ◯ **Connection Name** ▶ **OK** ▶ ... use ▦ to change the name of the connection ▶ **Save**

Assigning handsets to a connection (line)

(only on a CAT-iq router)

Multiple handsets can be assigned to a connection. Incoming calls to the number designated to a connection will be forwarded to all handsets assigned to the connection.

▶ ▶ ... use ◯ to select **Settings** ▶ **OK** ▶ ◯ **Telephony** ▶ **OK** ▶ ◯ **Connections** ▶ **OK** ▶ ... use ◯ to select connection ▶ **OK** ▶ ◯ **Assigned Handsets** ... all registered handsets are displayed ▶ ... use ◯ to select handset ▶ **Change** (☑ = handset is assigned)

Permit/prevent multiple calls

(only on a CAT-iq router)

If the function is activated, multiple calls can be made in parallel.

▶ ▶ ... use ◯ to select **Settings** ▶ **OK** ▶ ◯ **Telephony** ▶ **OK** ▶ ◯ **Connections** ▶ **OK** ▶ ... use ◯ to select connection ▶ **OK** ▶ ◯ **Multiple Calls** ▶ **Change** (☑ = on)

Permit/prevent internal listening in

(only on a CAT-iq router)

If the function is enabled, an internal party can listen in to an external call and take part in the conversation (conference).

▶ ▶ ... use ▶ to select **Settings** ▶ **OK** ▶ ▶ **Telephony** ▶ **OK** ▶ ▶ **Connections** ▶ **OK** ▶ ... use ▶ to select connection ▶ **OK** ▶ ▶ **Listening In** ▶ **OK** ▶ **Change** (= on)

Handset update

The handset supports firmware updating via the DECT radio link to the base/router (SUOTA = Software Update Over The Air).

The base/router to which the handset is registered must also support this function (→ www.gigaset.com/compatibility)

If new firmware is available for the handset a message to this effect will be displayed.

▶ Start the firmware update with **Yes**.

Start the firmware update manually:

▶ ▶ ... use ▶ to select **Settings** ▶ **OK** ▶ ▶ **System** ▶ **OK** ▶ ▶ **Handset Update** ▶ **OK** ▶ **Update** ▶ **OK** ▶ **OK** ... if there is new firmware, the update will start

The update process may take up to 30 minutes. During this time, only restricted handset use is available.

Resetting the handset to the default settings

Reset any individual settings and changes that you have made.

▶ ▶ ... use ▶ to select **Settings** ▶ **OK** ▶ ▶ **System** ▶ **OK** ▶ ▶ **Handset Reset** ▶ **OK** ▶ **Yes** ... the handset's settings are reset

The following settings are **not** affected by a reset

- Registration of the handset to the base station
- Date and time
- Directory entries and call lists

Appendix

Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Australia - **+61 1300 780 878**
Austria - **0043 1 311 3046**
Bahrain - **31 73 11 173**
Belgium - **07815 6679**
Bosnia Herzegovina - **033 276 649**
Brazil
Grandes Capitais e Regiões Metropolitanas:
4003 3020
(Preço de uma ligação local)
Demais localidades:
0800 888 3020
(Gratuito)
Bulgaria - **+359 2 9710666**
Canada - **1-866 247-8758**
China - **0 21 400 670 6007** (RMB 0.11)
Croatia - **01 / 2456 555**
Czech Republic - **233 032 727**
Denmark - **+45 43682003**
Finland - **+358 (0)9725 19734**
France - **(0)1 57 32 45 22**
Germany - **02871 / 912 912**
Greece - **+30 2111 98 1778**
Hong Kong - **2763 0203**
2389 7285
Hungary - **06(1)267-2109**
India - Please refer to your local warranty card
Indonesia - **(62-21) 5673813**
(62-21) 888856000
Ireland - **0818 200 033**
Italy - **02.600.630.45**
(il numero è di tipo "urbano nazionale" e può essere chiamato da qualunque operatore di rete fissa o mobile. Il costo della chiamata è inerente al proprio piano tariffario definito con l'operatore telefonico, ad esempio in caso di un contratto con tariffa FLAT, non ci sono costi aggiuntivi per la chiamata a questo numero, in quanto si tratta di un numero urbano nazionale).

Jordan - **00962 6 5625460/1/2**
Kuwait - **+965 -22458737/22458738**
Lebanon - **+9611240259**/
+9611236110
Luxembourg - **(+352) 8002 3811**
Malaysia - **+603-8076 9696**
Malta - **+39 02360 46111** (0,10 €)
Mexico
01800 999 4442738 (01800 999 GIGASET)
Netherlands - **0900-3333102**
New Zealand - **0800 780 878**
Norway - **+47 2231 0845**
Oman - **+968 70928 Ext. 49/21/75**
Poland - **801 140 160**
Portugal - **(+351) 308 804 760**
(custo de uma chamada local)
Romania - **+40 021 204 9130**
Russia - **8-800 333 4956**
Serbia - **0800 222 111**
Singapore - **6735 9100**
Slovak Republic - **044 5567 988**
Slovenija - **+386 (1) 5466 511**
South Africa - **0800 98 08 42**
Spain - **902 103935**
Sweden - **+46 (0)8502 52347**
Switzerland - **0848 212 000**
Taiwan - **02 266 24343**
Turkey - **Son kullanıcı için** +90 212 888 6346
Bayi için +90 212 888 6347
Ukraine - **+380-44-451-71-72**
United Arab Emirates - **+97144458255**
+97144458254
United Kingdom - **020 36953111**
USA - **1-866 247-8758**
tollfree

Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Manufacturer's advice

Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset E370HX is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or “European Declarations of Conformity” files.

Therefore please check all of these files.

Environment

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

1 **Disconnect the power supply.**

2 **Remove the batteries and leave the battery compartment open.**

3 Allow the liquid to drain from the device.

4 Pat all parts dry.

5 Place the device in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).

6 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Technical data

Batteries

Technology: 2 x AAA NiMH
Voltage: 1.2 V
Capacity: 750 mAh

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times.)

Standby time (hours)	320 / 190 *
Talktime (hours)	17
Operating time with 1.5 hours of calls per day (hours)	120 / 95*
Charging time in charging cradle (hours)	8

* No Radiation switched on/off, without display backlight in idle status

Power consumption of the handset in the charging cradle

When charging: approx. 1.5 W
To maintain the charge status: approx. 0.5 W

General specifications

DECT standard	Supported
CAT-iq standard	Certified in accordance with standard CAT-iq 2.0 with HD Voice www.dect.org/cat-iq-certification.aspx
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Environmental conditions for operation	+5 °C to +45 °C; 20% to 75% relative humidity

Character charts

Standard characters

Press the relevant key several times.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1	1									
2 ABC	a	b	c	2	ä	á	à	â	ã	ç
3 DEF	d	e	f	3	ë	é	è	ê		
4 GHI	g	h	i	4	ï	í	ì	î		
5 JKL	j	k	l	5						
6 MNO	m	n	o	6	ö	ñ	ó	ò	ô	õ
7 PQRS	p	q	r	s	7	ß				
8 TUV	t	u	v	8	ü	ú	ù	û		
9 WXYZ	w	x	y	z	9	ÿ	ý	æ	ø	å
0 ␣	␣ 1)	.	,	?	!	↵ 2)	0			

1) Space
2) Line break

Display icons

The following icons are displayed depending on the settings and the operating status of your telephone.

Icons in the status bar

Icon	Meaning
	Signal strength (**No Radiation** off) 1% -100% white, if **Maximum Range** on; green, if **Maximum Range** off
	Red: no connection to the base station
	No Radiation activated: white, if **Maximum Range** on; green, if **Maximum Range** off
	Answer machine activated indicator flashes: Answer machine is recording a message or is being operated by another internal participant
	Ringtone switched off
	"Beep" ringtone activated

Icon	Meaning
	Keypad lock activated
	Battery charge status: White: between 11% and 100% charged
	Red: less than 11% charged
	Flashes red: battery almost empty (approx. 5 minutes of talktime left)
	Battery is charging (current charge status): 0% - 100%

Display key icons

Icon	Meaning
	Last number redial
	Delete text

Icon	Meaning
	Open the directory
	Copy number to the directory
	Divert a call to answer machine

Display icons to indicate ...

Icon	Meaning
	External call
	Internal call
	Establishing a call (outgoing call)
	Connection established
	No connection established/ connection terminated

Icon	Meaning
	Reminder for appointment
	Reminder for anniversary
	Alarm call
	Countdown timer
	Answer machine is recording

Other display icons

Icon	Meaning
	Alarm clock is activated, display with alarm time
	Action complete (green)
	Action failed (red)

Icon	Meaning
	Information
	(Security) prompt
	Please wait ...

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