

# Gigaset

## E560 A

You can find the most up-to-date  
user guide at

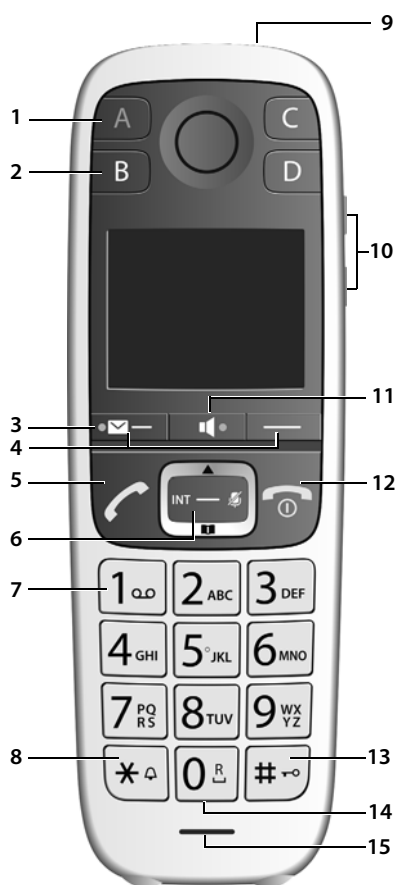
[www.gigaset.com/manuals](http://www.gigaset.com/manuals)





# Overview

## Handset



**1 Direct dialling key A** (→ page 13)

("SOS key", → page 26)

**Illuminated:** Emergency function

**Flashes:** Emergency call started

**2 Direct dialling keys B to D** (→ page 13)

**3 Message key** (→ page 22)

Access to the call and message lists;

**Flashes:** new voice message

**4 Display keys** (→ page 14)

Various functions, depending on the operating situation

**5 Talk key**

Accepting call; selecting displayed number; opening redial list (press and **hold**); making an external call (press **briefly**)

**Flashes:** Accepting a call

**6 Control key** (→ page 12)

Opening a menu; navigating in menus and entry fields; accessing functions (depending on the situation)

**7 Key 1**

Answer machine/Call the network mailbox (→ page 35)

**8 Star key**

Ringers on/off (press and **hold**) (→ page 45)

Changing number presentation (→ page 22)

**9 Torch and signal light (LED)** (→ page 40)

**10 Volume keys**

for ringtone, receiver/headset, speaker

Upper key: Setting "extra-loud" during a call (→ page 19)

**11 Handsfree key** (→ page 18)

Switch between earpiece and handsfree mode; accepting call; selecting displayed number; opening redial list (press and **hold**); making an external call (press **briefly**)

**Lights up:** handsfree activated

**12 End call key, On/Off key**

End call; cancel function; go back one menu level (press **briefly**); back to idle status (press and **hold**); activate/deactivate handset (press and **hold** in idle status)

**13 Hash key**

Keypad lock on/off (press and **hold**, → page 12);

upper/lower case and digits (→ page 16)

**14 Recall key** (→ page 18)

Consultation call (flash): press and **hold**

**15 Microphone**

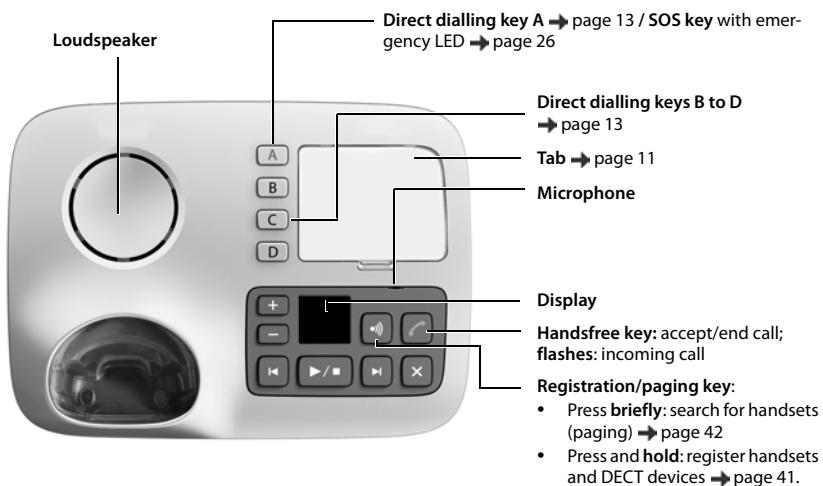


**Changing the display language**

→ page 43








## Gigaset E560A base

You can use the keys on the base to operate the integrated answer machine, search for handsets ("paging" → page 42) and register handsets to the base → page 41.



## Answer machine keys



-  **Playback/Stop key:** play back messages from the answer machine or cancel playback.
-  **Forward key:** skip to next message.
-  **Back key:** skip to beginning of the current or the previous message.
-  **Delete key:** delete the current message during message playback or all old messages in idle status.
-  **Volume keys:** adjust volume  
( = quieter;  = louder)
  - **During message playback:** adjust loudspeaker volume.
  - **While an incoming call is being signalled:** adjust ringer volume.
  - **During the call:** Changing the volume.

## Answer machine display

- Lights up:** Answer machine is activated. The number of saved messages is displayed.
- 00 flashes:** The answer machine is recording a new message.
- Flashes slowly:** There are new messages. The number of **new** messages is displayed.
- 99 flashes quickly:** The answer machine is full.



If the answer machine is being operated from a handset or if it is recording a message (00 flashes), it cannot be operated from the base at the same time.

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Not all functions described in the user guide are available in all countries or from all network providers.




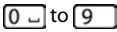





**For specialist retailers:** You can switch the phone to demo mode.

The instructions are available to download from [www.gigaset.com/manuals](http://www.gigaset.com/manuals)

## Illustration in the user guide

	Warnings, which, if not heeded, can result in injury to persons or damage to devices.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for being able to carry out the following action.
	Additional helpful information.







### Keys

	Talk key		Handsfree key
	End call key		Number / letter keys
	Control key rim / centre		Message key
	Recall key		Star key
	Hash key		
OK, Back ...		Display keys	

### Procedures

Example: Switching Auto answer on/off:

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶ **Auto Answer** ▶ **OK** ( = on)

Step	Follow this procedure
▶ <b>Menu</b>	Press the display key <b>Menu</b> when the handset is in idle status. The main menu opens.
▶  ▶ <b>OK</b>	Use the control key  to navigate to the entry <b>Settings</b> . Select <b>OK</b> to confirm. The submenu <b>Settings</b> opens.
▶  <b>Telephony</b> ▶ <b>OK</b>	Select the <b>Telephony</b> entry using the control key  . Select <b>OK</b> to confirm. The submenu <b>Telephony</b> opens.
▶ <b>Auto Answer</b>	The function to switch Auto answer on/off appears as the first menu item.
▶ <b>OK</b>	Select <b>OK</b> to activate or deactivate. Function is activated  /deactivated  .



# Safety precautions



Read the safety precautions and the user guide before use.

The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.

Emergency numbers **cannot** be dialled if the **keypad/display lock** is activated!



Use only **rechargeable batteries** that correspond to the **specification** (see list of permitted batteries → [www.gigaset.com/service](http://www.gigaset.com/service)). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.

Do not charge the handset in charging unit or base station while the headset is connected.



The handset must not be operated if the battery cover is open.



Do not use the devices in environments with a potential explosion hazard (e.g., paint shops).



The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Use only the power adapter indicated on the device.

Whilst charging, the power socket must be easily accessible.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services. Disconnect the telephone network connector (TNV circuit connector).



Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.



Keep small cells and batteries, which can be swallowed, out of the reach of children.

Swallowing a battery can lead to burns, perforation of soft tissue and death. Severe burns can occur within 2 hours of swallowing.

In the case of a swallowed cell or battery, seek medical care immediately.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery.

If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical data").

# Getting started

## Contents of the package

- One Gigaset E560A base
- One Gigaset handset Gigaset E560H
- Two batteries
- One battery cover
- One power adapter for the base
- An RJ11 phone connector cable, such as for connecting to a phone jack on your router
- One user guide
- One plastic cover for the tab

If you have purchased a **model with multiple handsets**, the package should contain the following for each additional handset:

- Two batteries
- One battery cover
- One charging cradle
- One power adapter



The base station and charging cradle are designed for use in closed, dry rooms within a temperature range of +41 °F to +113 °F.

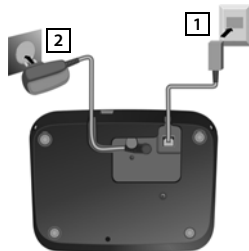
The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

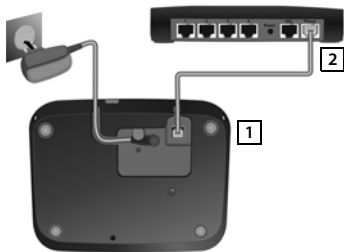
## Connecting the base

- ▶ **First** connect the phone jack for your country **1** and insert the cables in the cable ducts.
- ▶ **Then** connect the power adapter **2**.



**Alternatively: Connect the base station to a router**

- ▶ Connect the phone socket of the device **1** and the phone socket of the router **2** with the phone cable supplied.



The answer machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

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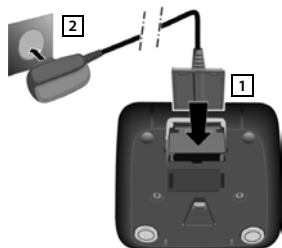
## Tabs

You can also download tabs from the Internet in the form of a PDF file:  
[www.gigaset.com/insertstrips](http://www.gigaset.com/insertstrips).

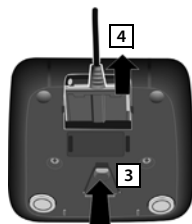


## Handset

### Connecting the charger (if included)



- ▶ Connect the flat plug on the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.



**To remove the plug from the charging cradle again:**

- ▶ Disconnect the power adapter from the mains power supply.
- ▶ Press the release button **3**.
- ▶ Pull out the plug **4**.

### Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

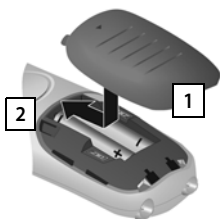
### Inserting the battery and closing the battery cover



Only use a rechargeable battery, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the battery could be destroyed or the battery could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.



- ▶ Insert the batteries (for correct +/- direction, see diagram).




- ▶ Fit the cover from the top **1**.
- ▶ Then press the cover until it clicks into place **2**.



- To open the battery cover:
- ▶ Push the cover down **3**.

## Charging the batteries

- ▶ Charge the batteries fully prior to first use in the charging cradle/base.

The batteries are fully charged when the power icon  disappears from the display.



Batteries may heat up during charging. This is not dangerous.


After a time, the charge capacity of the battery will decrease for technical reasons.

Handsets contained in the package have already been registered to the base. In the event that a handset is not registered however, (indicated by **Please register handset**), register the handset manually (→ page 41).

## Setting the language

### Display language

When using the device for the first time, you are prompted in English for the language required for the display.

- ▶ ... Use  to select the language required ▶ OK



### Language for voice prompting and default answer machine announcement


The default setting is English

- ▶ **Menu** ▶ \* 0 # 0 5 # 2 1 ▶ Enter the digit for the desired language  
(0 = English; 1 = French; 2 = Spanish) ▶ OK

## Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls, and so that you can use the alarm.


- ▶ Press the display key below the display **Time**. The entry field will open.
- ▶ use  to enter the month, day and year in 8-digit format, e.g. 0 4 0 1 2 0 1 9 for April 1st 2019. ▶ OK  
To correct errors: Press left or right on the control key  in order to swap between fields.
- ▶ Enter the hours and minutes in 4-digit format using the keypad, e.g. 0 7 1 5 for 07:15. Switch between the fields using the control key, if necessary. ▶ OK  
The display shows **Saved**. You will hear a confirmation tone.

To revert to idle status: ▶ Press and **hold** the End call key .

# Using the phone



## Getting to know your telephone

### Activating/deactivating the handset

- ▶ Press and hold the end call key  (confirmation tone).

### Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.

- ▶ In idle status, press and **hold** the hash key  (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the  icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.





It is not possible to call emergency numbers either when keypad lock is activated.

The SOS key still works even if the keypad lock is activated (→ page 26).

## Control Key



The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g.  for "press right on the control key" or  for "press the centre of the control key".

#### In idle status

Opening the directory

Opening the main menu

Opening the list of handsets

#### In submenus, selection and entry fields

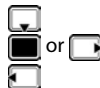
Confirming a function

#### During a conversation

Opening the directory

Muting the microphone



Initiating an internal consultation call



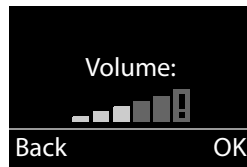
## Volume keys

During a call, set the volume for the **receiver/headset** or **speaker** or in the case of an incoming call, set the volume of the **ringtone** (5 levels).


- ▶ Press the volume keys on the right side of the handset:

 (louder) /  (quieter)

The current setting is permanently saved after approx. two seconds (→ page 44).



### Extra-loud function

- ▶ Press the top volume key  until you reach the highest level.



The extra-loud setting only applies for the duration of the call.




- This setting can result in harm to health in persons with a normal hearing ability and is only intended for persons with a hearing impairment or reduced hearing.
- Disruptive noises on the phone line can be increased.

## Direct dialling keys A to D



You can store particularly important numbers called frequently under the four **Direct dial keys**. You can assign an **external number** or an **internal call** to every direct dial key.


To dial these saved numbers, press the relevant direct dialling key  to  on the handset or on the base.




You can also assign the emergency function to **direct dialling key**  (→ page 26).

## Assigning a function to direct dialling keys

**Prerequisite:** The direct dialling key in question has not already been assigned a function.

- ▶ In idle status, press the direct dialling key ( to ) on the handset to which you wish to assign a function.

Select the relevant function using :

- ▶ **Label with Ext. No.** Enter an external phone number directly.
  - ▶  Enter the number and press **OK**.
  - ▶  Enter the name and press **OK**.
- ▶ **Label with Internal Call** Direct dial to a handset registered to the same base.  
If more than one other handset is registered: ▶  Select handset ▶ **OK**
- ▶ **Label with Call All Int.** Direct dial to all handsets registered to the same base.
- ▶ **Label with Dir. Number** Label the key with a number from the directory. The directory is opened. ▶ Select a number and press **OK**.

The labelling of the direct dialling keys applies to the handset and the base.


## Changing the function of the direct dialling keys

- ▶ Menu ▶  Settings ▶ OK ▶  Direct Dial Keys ▶ OK ▶  Select direct dialling key (A to D)



The current labelling is displayed after the key number, e.g.,

- ▶ **A: <no entry>** i.e., the  key is not currently labelled.

You can now change the labelling.

Select a new function using **Menu** ▶  Not all functions may be available, depending on the current assignment. An entry that is already present must be deleted in advance.



- ▶ **Delete Entry** Delete current key labelling.
- ▶ **Edit Entry** Change phone number and/or name.

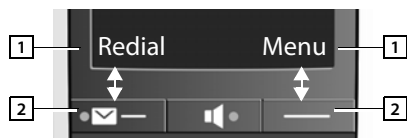
 Only key : Assign key with emergency function → page 27

## Display keys


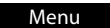





The functions of the display keys change depending on the particular operating situation.

**Example:**

-  Current display key function
-  Display keys



### Examples:

	Open redial list.
	Open main menu/menu for further functions.
	Confirm selection or save entry.
	Missed calls or messages on the answer machine/network mailbox (→ page 22).
	Delete key: delete character by character/word by word from right to left.
	Go back one menu level or cancel operation.
	Mute the microphone (→ page 19).

## Display icons

	Action complete		Action failed
	Information		Alarm call (→ page 38)
	Please wait ...		Display up/Down



## Menu guidance


Your telephone's functions are accessed via a menu consisting of several levels.

### Main menu (first menu level)


- ▶ When the handset is in idle status, press the display key **Menu** to open the main menu.

The functions in the main menu are shown by means of an icon and the function's name.

#### Selecting a function:

- ▶ You can scroll between functions using the control key . The selectable function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.




If you press the display key **Back** or **briefly** press the end call key , the display returns to idle status.


### Sub menu

The functions in the sub menu are indicated by name.

#### Selecting a function:


- ▶ You can scroll between functions using the control key . The relevant function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

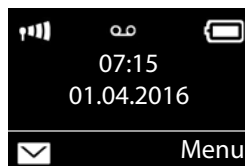


**Briefly** press the display key **Back** or the end call key  to return to the previous menu level.

### Reverting to idle status





From any point in the menu:

- ▶ Press and **hold** the end call key  **or**
- ▶ Do not press any key: after 2 minutes, the display will **auto-** **matically** revert to idle status.



### Writing and editing names

The following rules apply when writing names:

- Each key between  and  is assigned several letters and characters.
- Control the cursor with  .
- Characters are inserted at the cursor position.
- Press the display key **Delete** to delete the character to the left of the cursor.
- The first letter of the name is automatically capitalised and then followed by lower case letters.




The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

- ▶ **Briefly** press the key several times in succession to select the required letter/character.

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### Setting upper/lower case or digits


Repeatedly press the hash key  to change the text input mode.

- 1 Writing digits
- A Upper case; First letter in capitals, all others in lower case
- a Lower case

The change of mode is displayed in the middle of the display.

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### Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key . You can then:



- Use the display key **Delete** to delete the character to the left of the cursor,
- Insert characters at the cursor position
- Overwrite the highlighted (flashing) character e.g., when entering time and date.

## Making calls

When the display backlight is switched off, pressing any key will activate the backlight.

### Making an external call

External calls are calls to the public telephone network.

▶  Enter the number ▶ Press the Talk key  briefly

or


▶ Press the Talk key  briefly ▶ ... use  to enter the number




Dialling the phone number:

- with the Direct dial key → page 13
- from the directory → page 23
- from the missed calls list → page 22
- from the redial list → page 20

### Ending call/cancelling selection



▶ Press the End call key  or place the handset in the base or charging cradle.

## Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key . The signal light on the back of the handset flashes if the function **LED Call Signal** is activated (→ page 45).

Options for answering a call:

#### On the handset

- ▶ Press the Talk key .
- ▶ Press the Handsfree key .
- ▶ Press the display key **Accept**.

#### On the base

- ▶ Press the Handsfree key  and use the speaker for talking.

Switching the ringtone off:


- ▶ Press the display key **Silence**. You can accept the call while it is displayed on the screen.



If the handset is in the base and the **Auto Answer** function is activated (→ page 44), the handset will accept a call automatically when you lift it out of the base.

### Accepting a waiting call

If you receive another call while conducting an **external** call, you will hear the call waiting tone (short beep). The caller's number or name will appear in the display if phone number identification is enabled.

▶ **Press and hold** the R key , to accept the call.

If you don't accept the waiting call, it is added to the missing calls list (➔ page 21).

### Calling Line Identification

When you receive a call, the caller's number and/or name is displayed on the screen, if the following prerequisites are met.

- Your network provider supports CLIP, CLI and CNIP.
  - CLI (Calling Line Identification): The caller's number is transmitted.
  - CLIP (Calling Line Identification Presentation): The caller's number is displayed.
  - CNIP (Calling Name Identification Presentation): The caller's name is displayed.
- You have requested CLIP or CNIP from your network provider.
- The caller has arranged CLI with the network provider.

### Call display

When you receive a call, the phone number or, if you have CNIP, the name (town) registered with your network provider for the caller's number is shown in the display.

If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry.

The following is displayed in place of the number:

- **Extern. Call**, if no number is transmitted.
- **Withheld**, if the caller has withheld Calling Line Identification.
- **Unavailable**, if the caller has not arranged Calling Line Identification.



The ringer can be switched off for unknown calls (calls with Calling Line Identification withheld) (➔ page 40).

### Handsfree operation

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.



Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

## Activating/deactivating handsfree mode

### Activating while dialling



Enter the number and press the handsfree key.


### Switching between earpiece and handsfree mode



Press the handsfree key.

During a call and when listening to the answer machine activate or deactivate handsfree mode.

If you wish to place the handset in the charger during a call:

- ▶ Press and hold the handsfree key  while placing the handset in the charger and for a further 2 seconds. Otherwise, the call is cancelled.



For instructions on adjusting the handsfree volume → page 44.

## Muting

You can deactivate your handset's microphone during a call.

**Mute** Press the display key to mute the handset.



**On** Press the display key to reactivate the microphone.



Press the control key (right) to activate/deactivate the microphone.

## Changing the volume during a call

The volume is changed for the current mode (handsfree mode, receiver).

- ▶ Press the volume keys on the right-hand side of the handset: up : louder / down : quieter.


This setting is permanently saved (→ page 44).

Extra-loud function: → page 13

## Making internal calls


Internal calls are free calls between handsets that you have registered to the same base or calls between a handset and the base.

- ▶  (briefly press). **Call All** is displayed. ▶  Select handset from the list (the actual handset is marked with a <) or **Call All** (collective choice). ▶ 



Holding down the  key starts a call on all registered handsets immediately.

### Accepting an internal call

Your telephone rings and the internal number of the caller (e.g., INT 2) or the assigned name appears in the display. If the call comes from the base, INT 0 is displayed.

- ▶ Press the talk or handsfree key /  on the handset to accept the call.

### Ending a call

- ▶ Press the end call key  on the handset or the handsfree key  on the base .





Changing the name of the handset: → page 46


---

### Transferring a call to another handset/internal consultation


**External call, internal consultation:**

- ▶  ▶ The list of handsets is opened. ▶ If more than two handsets are registered to the base, select one handset or **Call All**. ▶  or **OK**.

**Transferring an external call:** You have two options to transfer the call:

- ▶ Wait until the participant called answers, then hang up:  
Press the End call key .

Or:





- ▶ Hang up before the participant answers: Press the End call key .

If the participant called does not answer or does not transfer the call, end the consultation call with **Back**.

---

### Accepting a waiting call

If you receive an **external** call while conducting an **internal** call, you will hear the call waiting tone (short beep). The caller's number or name will appear in the display if phone number identification is enabled.

- ▶ Press the end call key  on the handset or the handsfree key  on the base to end the internal call.
- ▶ Press the talk key  on the handset or the handsfree key  on the base to accept the external call.

---

## Lists




---

### Using the redial list

The redial list contains the ten numbers last dialed with the handset (max. 30 digits). If one of the numbers is in the directory, the corresponding name will be displayed.

---

### Dialling from the redial list

-  Press and **hold** the Talk key.
-  Select an entry.
-  Press the talk key. The number is dialed.

## Managing entries in the redial list



Press and **hold** the Talk key.



Select an entry.

**Menu** Press the display key.

The following functions can be selected with :

- ▶ **Use Number**
- ▶ **Copy to Directory** Copy the caller's number to the directory.
- ▶ **Delete Entry** Delete selected entry.
- ▶ **Delete List** Delete all entries in the list.

## Answer machine list

The answer machine list contains all the calls recorded by the answer machine. You can use the list to listen to messages on the answer machine (→ page 31).

## Network mailbox list

You can use this list to listen to messages on the network mailbox (→ page 35).

## Missed calls list

**Prerequisite:** CLIP (→ page 18)

Your telephone saves the last 60 missed calls.

### Opening the list of missed calls

- ▶ **Missed Calls**

The list is displayed as follows:

Number of new messages + number of old, read messages.

**OK** Press the display key to open the list.

The last missed call is displayed as the first entry.

- ▶ ... use to scroll though the list

### Example for a list entry:

- Status of entry

**Red:** New missed call.

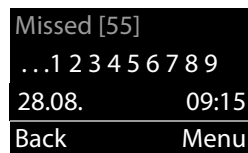
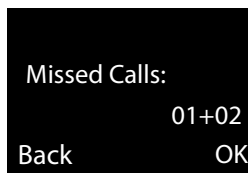
**White:** Entry already read.

The total number of missed calls is shown in brackets.

- Number or name of caller

You can add the number of the caller to the directory (→ page 25).

- Date and time of the call.







## Menu functions

Use the **Menu** display key to select the following options:

- ▶ **Delete Entry** Delete selected entry.
- ▶ **Copy to Directory** Copy the caller's number to the directory.
- ▶ **Show Number** Display caller's phone number.
- ▶ **Delete List** Delete all entries in the list.

## Selecting from the list of missed calls

Open list:  ▶  Missed Calls

-  Select an entry.
-  Press the talk key. The number is dialed.
-  Change the number presentation of the stored call.
  - ▶ Press the Star key , until the desired format is displayed
  - Local call (7-digit number)
  - Local call in multiple codes area (10-digit number)
  - Long distance call (11-digit number)

## Deleting all entries


**Caution!** All old and new entries will be deleted.

Open list:  ▶  Missed Calls


▶ **Menu** ▶  Delete List ▶ **OK**

## Calling up lists with new messages

Notifications about missed calls and messages on the network mailbox are saved in the messages list.


If there are **messages** in a list, use the display key  to call up:


- The answer machine list
- The network mailbox (if your network provider supports this function and the number of the network mailbox has been entered → page 35)
- The missed calls list

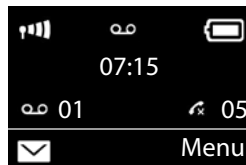
As soon as a **new message** arrives, an advisory tone will sound. The Message key  also flashes.

Icons for message types and the number of new messages are shown on the idle display. The number of **new** entries is displayed beside the corresponding icon.

**Icon**      **New message...**

 ... in answer machine list or on the network mailbox




 ... in the list of Missed Calls







## Display messages

### Answering machine

- ▶ Press the Message key  ▶  Answ.Mach. ▶ OK ▶  select the answering machine (Net AM) ▶ OK ...

### Missed calls

- ▶ Press the Message key  ▶  Missed Calls ... missed calls are listed (further information → page 21)




New calls on the network mailbox are only displayed correctly if your network provider transmits this information (see user guide for your provider's network mailbox).

# Directory

You can create a directory for your own individual handset. You can save numbers and relevant names in the directory.

## Opening the directory


In idle status: ▶ Press the control key 

## Length of an entry





Number: max. 30 digits

Name: max. 16 characters

## Storing the first number in the directory

- ▶  ▶ Dir. empty - New entry? ▶ OK ▶  (Enter number) ▶ OK ▶  (Enter name) ▶ OK

## Storing further numbers in the directory

- ▶  ▶ Menu ▶  New Entry ▶ OK ▶  (Enter number) ▶ OK ▶  (Enter name) ▶ OK



Refer to the character set chart to see how to enter names (→ page 64).


## Order of directory entries

The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:



Space – Digits (0–9) – Letters (alphabetical) – Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

### Selecting a directory entry

 Open the directory.

You have the following options:

- Use  to scroll through the entries until the required name is selected.
- Enter the first character of the name, if necessary scroll to the entry with the  key.




### Dialling with the directory

▶  ▶  (Select entry) ▶ 


### Managing directory entries

Select an entry.

#### Editing entries

▶ **Menu** ▶  **Edit Entry** ▶ **OK** ▶  (Change number if required) ▶ **OK** ▶  (Change name if required) ▶ **OK**

#### Using other functions

The following functions can be selected with **Menu** ▶ :

- ▶ **Show Number** Show number.
- ▶ **Delete Entry** Delete selected entry.
- ▶ **Send Entry** Send a single entry to another handset (⇒ page 24).
- ▶ **Delete List** Delete all directory entries.
- ▶ **Send List** Send the complete list to another handset (⇒ page 24).

### Sending the directory to another handset

You can transfer all or individual entries to other handsets (⇒ page 24). Transfers can also be made from old handsets, provided that these are registered to your (new) base.

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.



The sending and receiving handsets must both be registered to the same base.  
The other handset and the base can send and receive directory entries.

▶  ▶  (Select entry) ▶ **Menu** ▶  **Send Entry / Send List** ▶ **OK** ▶  (select the internal number of the receiving handset) ▶ **OK**

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

---

## Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory.

A number is displayed.

▶ **Menu** ▶ **Copy to Directory** ▶ **OK**

▶ Complete the entry (→ page 23).

The message playback is interrupted during the number transfer from the answer machine list.

# Emergency function

Your Gigaset E560A is equipped with four additional keys (direct dial keys **A** to **D**) on the base and handset. The **direct dial key A** can be assigned a special emergency function ("emergency key"). You can use this to request emergency assistance from friends or neighbours.



The emergency function must be set up first (→ page 27)



Once the emergency function has been activated, the emergency key on the handset and the base is permanently illuminated.

## Process

- ▶ You can trigger the emergency call on the **base** or on the **handset** by pressing the direct dial key **A**.

The person receiving your emergency call will hear the emergency call message:

- "This is an emergency call."
- A personal emergency call message, if you have recorded one (→ page 29).
- "To accept the call please press key 5."

If the person receiving the call presses the key 5, you can now speak to one another.

If the person receiving the call does not accept the call, **the emergency function automatically dials the next emergency number after 60 seconds** (if several numbers have been saved). The emergency function also automatically switches to the next emergency number after 60 seconds in the following situations:

- The answer machine of the emergency number selected is activated
- The emergency number is busy
- The telephone of the person receiving the emergency call is not set to "tone dialling".

**This process is repeated a maximum of 5 times.** If none of the calls are accepted, the emergency function is ended with an error tone.



- All emergency keys on all registered handsets and on the base flash throughout the entire process. The message "Sending emergency call" is displayed on the handset on which the emergency call was triggered.
- If an internal call is saved as well (→ page 28), the emergency call can also be accepted by an internal participant. The message "Emergency call" appears on all registered handsets and the base.



The telephone of the person receiving the emergency call must be set to tone dialling, otherwise the acceptance of the emergency call using the key 5 is not recognised.

## Setting up the emergency function

In order to be able to use the function you must

- save the emergency numbers and
- activate the emergency function.

As an **optional measure**, you can also record a personal emergency message (e. g. name and address).



The police, ambulance service or fire service must not be used for an emergency call.


## Initially setting up the emergency function



If you have already assigned the key **A** for the direct dial, you must first delete this number (→ page 13). You can then save the emergency number on the direct dial key **A**.


- ▶ In idle status, press the direct dial key **A** on the handset.
- ▶ Activating the emergency function: **Emerg.Call Mode** ▶ **OK** ( = activated)

You will receive a message stating that an emergency number has not yet been saved. The entry field for the first emergency number opens.

- ▶  Enter first emergency number ▶ **OK** ▶ enter corresponding name ▶ **OK**

You have the option of entering three further numbers and activating the emergency call to one or all internal participants:

- ▶ **Further number?**  
Confirm by pressing **Yes**, if you would like to enter other emergency numbers and then enter the numbers.
- ▶ **Activate internal call?**  
Confirm by pressing **Yes**, if you would also like to send a call to all registered handsets as well as the saved numbers when pressing the emergency key.
- ▶ **Record own name & addr.**  
Confirm by pressing **Yes**, if you would like to record a message (e. g. name and address), which will automatically be announced after the participant being called presses the emergency key. The announcement is played back for you to check.

The display shows **Saved**, press and **hold** the End call key  to return to idle status.

## Emergency function

The emergency function is now set up and is automatically activated.

Your emergency numbers:



1	
2	
3	
4	



- If your telephone is connected to a PABX, you must enter the access code (outside line code) as the first digit of your entry, if necessary (→ user guide of your PABX).
- You should carry out a test run to ensure that the emergency function has been correctly set up.

---

### Changing the emergency numbers

▶ Menu ▶ Settings ▶ OK ▶ Emergency Function ▶ OK ▶ Emergency Numbers ▶ OK ▶ (Select entry 1 to 4) ▶ Menu ▶ Edit Entry ▶ OK

Enter the numbers and names as outlined above.

---

### Deleting emergency numbers

▶ Menu ▶ Settings ▶ OK ▶ Emergency Function ▶ OK ▶ Emergency Numbers ▶ OK ▶ (Select entry 1 to 4) ▶ Menu ▶ Delete Entry ▶ OK

The entry has been deleted.


---


### Activating/deactivating an internal emergency call

▶ Menu ▶ Settings ▶ OK ▶ Emergency Function ▶ OK ▶ Emergency Numbers ▶ OK ▶ Activate INT call ▶ OK (☑ = on)

Pressing OK again deactivates the function.

## Recording/changing a personal emergency message

- ▶ Menu ▶  Settings ▶ OK ▶  Emergency Function ▶ OK ▶  Emergency Announce. ▶ OK

Select the corresponding function :

- ▶ **Record Announcement.**

Confirm by pressing **OK**, if you would like to record a message (e. g. name and address), which will automatically be announced after the participant being called presses the emergency key. The announcement is played back for you to check. You can re-record the announcement, if necessary.





- ▶ **Play Announcement.**

You can hear the standard announcement, or, if you have recorded an announcement, the additional personal emergency message.

- ▶ **Delete Announcement.**

The additional personal announcement is deleted. Only the standard announcement is used.

## Activating/deactivating the emergency function


- ▶ Menu ▶  Settings ▶ OK ▶  Emergency Function ▶ OK ▶  Emerg. Call Mode ▶ OK (  = on) ... the key  is illuminated




Please note that if the emergency function is activated, the standby time of the handset will reduce.

## Triggering an emergency call




At least one emergency number has been saved (→ page 28) and the emergency function is activated (the key  is illuminated) (→ page 29).

- ▶ Press the direct dial key  on the handset or the base, the emergency call commences.



An emergency call interrupts all active calls on the base.

If you have **accidentally triggered an emergency call**, end it by pressing the End call key .

The emergency numbers saved apply to both the Gigaset E560H handsets as well as the base.

The emergency key also works when the keypad lock is activated.

# Answer machine

---

## Operating the answer machine

You can operate the (integrated) answer machine

- Via **the handset** or
- Via the **keys on the base**.



Operation using the keys on the base: → page 3.

The following sections describe operation via the handset.


---

## Activating/deactivating the answer machine

▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Answer Machine** ▶ **OK** ( = on)

When the answer machine is switched on, the remaining memory time is announced. The  icon appears in the display. The Message key  is flashing on the handset.

The answer machine uses a default announcement. However, you can also record a personal announcement of your own.

 If the memory is full, **99** will flash rapidly in the display on the base.

---

## Recording a personal announcement

▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Announcements** ▶ **OK** ▶  **Record Announce.** ▶ **OK**

Confirm the prompt with **OK**.

You will hear a short tone.


▶ Now say your announcement (at least 3 seconds).

Just as if making a call via the receiver, place the telephone against your ear and speak into the microphone at a normal volume.

Cancel recording with  or **Back**. Restart the recording with **OK**.

**OK** Press the display key to end the recording.

After recording, the announcement is played back for you to check.

- 
- Your recording is ended automatically,
    - If the maximum message length of 170 seconds is reached or
    - If there is a pause lasting for longer than 2 seconds.
  - If you cancel the recording, the default announcement is used.
  - The recording is cancelled if the answer machine memory is full.



## Playing back an announcement

- ▶ Menu ▶  Answer Machine ▶ OK ▶  Announcements ▶ OK ▶  Play Announcement. ▶ OK

You will hear the default announcement if you have not recorded one of your own.



## Deleting your personal announcement

- ▶ Menu ▶  Answer Machine ▶ OK ▶  Announcements ▶ OK ▶  Delete Announcement. ▶ OK



The default announcement is used again after a personal announcement is deleted.

## Playing back messages

There are three ways to start playing back messages on the answer machine.

- Start message playback via the **Answer Machine** menu:
  - ▶ Menu ▶  Answer Machine ▶ OK ▶  Play Messages ▶ OK

If you have entered a number for the network mailbox you still need to select the answer machine:


  - ▶  Answer Machine ▶ OK
- If there are **messages**, start message playback via the answer machine list:
  - ▶  Answ.Mach. ▶ Answ.Mach. (see also → page 22)

The list is displayed as follows:




Number of new messages + number of old, played back messages.

**OK** Press the display key to open the list.


- Fast access to the answer machine:

To access the answer machine, simply **press and hold** the  key – you do not have to select it via the menu.

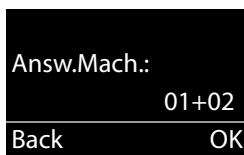
The integrated answer machine has already been preset at the factory. However, if you have set the network mailbox for fast access (→ page 31), you can change this setting.

- ▶ Menu ▶  Answer Machine ▶ OK ▶  Set Key 1 ▶ OK ▶  Answer Machine ▶ OK

The setting for fast access applies to all registered handsets.







If you have new messages, playback will start with the first new message, otherwise with the first old message. The loudspeaker on the handset switches on **automatically**. To switch it off, press the handsfree key .

The date and time of each message is logged (provided this has been set, → page 15). If the phone number was transmitted, the caller's number is displayed. If the caller's number is stored in the directory, the name from the directory will be displayed.



### Stopping and controlling playback

During message playback:

-  Pause playback. Press  again to resume.
-  Go to the start of the current message.
- 2 x  Go to previous message.
-  Go to next message.
- 2 x  Go to next-but-one message.

If playback is interrupted for over a minute, the answer machine returns to idle status.

---

### Deleting an individual message


During playback:

**Delete** Press the display key.

---

### Additional functions during message playback

**Menu** Press the display key. Playback stops.


Select the relevant function using :

- ▶ **Continue**  
Continue message playback.
  - ▶ **Date and Time**  
Display date and time the message was received.
  - ▶ **Copy to Directory**  
Copy the caller's number to the directory.
  - ▶ **Show Number**  
If required, show the number that goes with the name.
  - ▶ **Delete All**  
Delete **all old** messages.
- 

### Accepting a call from the answer machine

You can accept a call while the answer machine is recording it:

 Press the talk key.

 If the handset is in the base/charger and the **Auto Answer** function is activated (→ page 44), the handset automatically answers the call when you remove it from the base/charger.

Recording stops and you can speak to the caller.

If three seconds of the call have already been recorded when you pick it up, the call will be displayed as a new message.

## Activating/deactivating call screening

While the caller is leaving a message on the answer machine, you can listen in via the loudspeaker on the base or handset.

### Permanently activating/deactivating call screening

▶ Menu ▶  Answer Machine ▶ OK ▶  Call Screening ▶ OK ▶  Handset / Base ▶ OK ( = on)

Call screening can be simultaneously activated on the base and handset.

### Deactivating call screening on the handset for the current recording



Press the end call key. The loudspeaker on the handset is deactivated.



## Setting up the answer machine

The answer machine has already been preset at the factory. You can configure individual settings via the handset.

### Setting up ring delay

You can set the amount of time that elapses before the answer machine is to accept a call.

▶ Menu ▶  Answer Machine ▶ OK ▶  Ring Delay ▶ OK

 No delay / 10 sec. / 18 sec. / 30 sec. / Auto Select and press OK ( = on).

With **Auto** the ring delay is as follows:

- If there are no new messages, the answer machine answers a call after **18 seconds**.
- If new messages are present, the answer machine answers a call after **10 seconds**.

### Setting the message length

You can set a maximum message length.

The options are: **1 Minute**, **2 Minutes**, **3 Minutes** or **Unlimited**.

▶ Menu ▶  Answer Machine ▶ OK ▶  Message Length ▶ OK ▶ Select the message length ▶ OK ( = on)

### Changing the language for the voice prompt and default announcement

▶ Menu ▶ \* 0 # \*\* 0 5 # \*\* 2 1 ∞ ▶ Enter the digit for the desired language (0 = English; 1 = French; 2 = Spanish) ▶ OK

## Operating when on the move (remote operation)

Check or activate the answer machine from another telephone (e.g. hotel, mobile telephone).



The system PIN is set to something other than 0000 (→ page 47) and the other telephone has tone dialling (DTMF).

## Activating the answer machine



The answer machine is deactivated.

- ▶ ... Call your own telephone connection and allow it to ring until "Please enter PIN" is stated
- ▶ ... Enter the system PIN within 10 seconds

## Checking the answer machine



The answer machine is activated.

- ▶ ... Call your own telephone connection and press the **9** key during playback of the announcement
- ▶ ... Enter system PIN

The answer machine is operated using the keypad:

During the time stamp playback: Skip to previous message.

During message playback: Go to the start of the current message. **1**

Stop playback. Press again to resume. **2**

After a pause of approx. 60 seconds, the connection is ended. **3**

Go to the next message. **3**

Delete current message. **0**

**Cancelling remote operation:** ▶ Press the 

or ▶ Replace the handset



The answer machine will terminate the connection under the following circumstances:

- The entered system PIN is incorrect.
- There are no messages on the answer machine.
- After the remaining memory announcement.

## Calling the answer machine and playing messages



Dial your own number.



When you hear your announcement, press **9** and enter the system PIN.

You are informed whether any new messages have been recorded. The messages are now played back. You can now operate the answer machine with the keypad.



The connection is terminated:

- When an incorrect system PIN is entered
- After playing back the message(s)

## Using the network mailbox

The network mailbox is the answer machine in your provider's telephone network. More information is available from your provider.



You cannot use the network mailbox unless you have **requested** it from your provider.

## Entering network mailbox number

In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone.

▶ **Menu** ▶ **Answer Machine** ▶ **OK** ▶ **Network Mailbox** ▶ **OK**



Enter the network mailbox number and press **OK**.

## Accepting a new message from the network mailbox




When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the display shows the network mailbox number. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the **missed calls list** (→ page 21).



Enter the network mailbox phone number into your directory along with the designation "Net AM"; the display and the call list will then show this designation.

## Playing back messages

There are three ways to call the network mailbox.

- Call the network mailbox via the **Answer Machine** menu:
  - ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Play Messages** ▶ **OK** ▶ **Network Mailbox** ▶ **OK**
- Access the network mailbox via the network mailbox list:
  - ▶  ▶ **Answ.Mach.** ▶ **Answ.Mach.** (see also → page 22)

The list is displayed as follows:

**00**: The number of new messages is only displayed correctly if your network provider transmits this information.

**\*\***: The number of old messages is not available.

**OK** Press the display key to call up the network mailbox.



- Speed dialling the network mailbox: ▶ Press and **hold** the key .

The network mailbox is preconfigured for fast access.

The integrated answer machine is preconfigured for fast access. You can switch to the network mailbox.

- ▶ **Menu** ▶  **Answer Machine** ▶ **OK** ▶  **Set Key 1** ▶ **OK** ▶  **Network Mailbox** ▶ **OK** ( = selected)

The setting for fast access applies to all handsets.

## Further functions

### ECO DECT

You are helping to protect the environment with your Gigaset.

#### Reduced energy consumption

Your telephone has a power-saving adapter plug and uses <0.5 W when in idle status and when the batteries are not being charged.

#### Reducing radiation

The radiation from your telephone is reduced **automatically**:

- **Handset:** The closer the handset is to the base, the lower the radiation.
- **Base:** The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation from the handset and the base even more by using **Eco Mode**:






- **Eco Mode**  
Reduces the radiation of the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.

#### Switching off radiation

##### Activating/deactivating Eco Mode:

▶ Menu ▶  Settings ▶ OK ▶  System ▶ OK ▶  Eco Mode ▶ OK (  = on).

##### Status displays

Display icon	Reception strength
   	– Good to poor
 (red)	– No reception



- Activating **Eco Mode** reduces the range of the base.

## Using the handset as an alarm clock

### Activating/deactivating the alarm clock




The time is set (→ page 15).

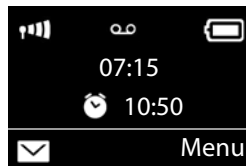
- ▶ Menu ▶ Alarm Clock ▶ OK ▶ Activation ▶ OK (☑= on)

After you activate the alarm clock, the menu for setting the wakeup time opens automatically.

### Setting the wakeup time

- ▶ Menu ▶ Alarm Clock ▶ OK ▶ Wake-up Time ▶ OK ▶ Enter wakeup time ▶ OK

If the alarm clock is activated, you will see the  icon in the display and the wakeup time after it.



The wakeup time is shown in the display only when all calls in the call lists have been read and messages on the answering machine have been listened to.

### Setting the alarm clock signal

- ▶ Menu ▶ Alarm Clock ▶ OK ▶ Signal ▶ OK ▶ (☑= on)

### Switching off/repeating the alarm after an interval (snooze mode)

**Prerequisite:** An alarm call sounds.

- ▶ **Deactivate until the next alarm call:** Press **Off**.

Or:

- ▶ **Snooze mode:**

Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.

Or:

Press nothing. The alarm call is deactivated after 60 seconds and then repeated after 5 minutes. After the fourth repetition, the alarm call is deactivated for 24 hours.

## Baby monitor

When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset.

In baby monitor mode, incoming calls are only signalled on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.





The handset should be positioned 3 to 6 ft away from the baby. The microphone must point towards the baby.

Activating the function reduces the operating time of your handset. For that reason, place the handset in the charging cradle if necessary.

The baby monitor is activated 20 seconds after switching on.

The answer machine for the destination number must be switched off.

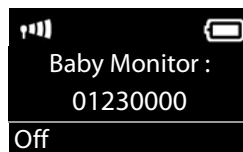
After switching on:

- ▶ Test sensitivity.
- ▶ Test the connection, if the alarm is being forwarded to an external number.

## Activating and setting the baby monitor

- ▶ **Menu ▶ Baby Monitor ▶ OK ▶ OK** (☑ = baby monitor activated)

If a destination number has already been entered, the baby monitor is activated with this. The display shows **Baby Monitor :** and the specified destination number



If a destination number has not yet been entered:

Activate an **External call:** ▶ OK ▶ Enter the number ▶ OK  
or activate an **internal call:**

- ▶ **Internal calls** ▶ OK ... the baby monitor is triggered on all registered handsets

## Changing the destination number

- ▶ **Menu ▶ Baby Monitor ▶ OK ▶** **Call Target** ▶ OK ▶ select **External call** or **Internal calls** ▶ OK  
with **External call:** ▶ Insert destination number ▶ OK

## Deactivating baby monitor/cancelling alarm

Deactivating the baby monitor: ▶ In idle status press the display key **Off**

Cancelling the baby monitor alarm: ▶ Press the End call key during an alarm

## One touch call

You can set up your phone so that you can dial a specific number when you press any key on the keyboard. This allows children, who are unable to enter a number, to call a certain number, for example.

- ▶ **Menu ▶** **One Touch Clock** ▶ OK ▶ **Activation** ▶ OK (☑ = activated)

If you activate the one touch call, the menu automatically opens up afterwards in order to enter the destination number.


- ▶ **Call Target:** Enter or change the number that you wish to dial. ▶ OK

The activated One Touch Call appears on the idle display. The saved number is dialled by pressing any key. Press the End call key to cancel dialling.


## Torch/Flashlight

### Ending one touch call mode

▶ Press display key **Off** ▶ Press and **hold** the  key.

or: ▶ Press and **hold** the  key



If you have already assigned the emergency function to the key , the emergency number is also selected if a one touch call is initiated.

---

## Torch/Flashlight

You can use your telephone as a torch.

### Activating/deactivating the torch function

Switch on: ▶ **Menu** ▶  **Flashlight** ▶ **OK** ... the torch is activated.

Switch off: ▶ **Off** (After 2 minutes the function is automatically deactivated.)



The function is automatically deactivated if the emergency function is pressed.

If the torch is activated, all functions are locked, however the emergency function still works.




The torch LED can also be used as an optical call signal for incoming calls (→ page 45).

---


## Protection against unwanted calls

### Time Control

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Time Control** ▶ **OK**




▶  **Activation** ▶ **OK** ( = activated)

▶  **Settings** ▶ **OK** ▶ **Starting Time: /Ending Time:** Enter each time as a 4-digit number and press **OK**.

---

### Anonymous Calls

You can set your handset so that it doesn't ring for calls where Calling Line Identification has been withheld (not answer machine). The call will only be signalled on the display.

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  ▶ **Ringtones (Handset)** ▶ **OK** ▶ **Anonymous Calls Silent** ▶ **OK** ( = activated)



The base also rings if the function **Anonymous Calls Silent** is activated. You can set the ringtone volume to 0 on the base, if necessary (→ page 48).

# Using multiple handsets

## Registering handsets

You can register up to four handsets on the base.




### Manual registering of Gigaset handsets

You must register the handset manually on both the handset (1) and the base (2).


After it has registered, the handset returns to idle status.

The registration process is cancelled after 60 seconds. If the handset has not registered within this time, repeat the process.

#### 1) On the handset

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Registration** ▶ **OK** ▶  **Register Handset** ▶ **OK** ▶ Enter the base system PIN (default setting: 0000) ▶ **OK**

#### 2) On the base

- ▶ Within 60 seconds, press and **hold** the registration/paging key  on the base for approx. 3 seconds.


## Registering other handsets

You can register the handsets of other devices with GAP functionality as follows:

#### 1) On the handset

- ▶ Start to register the handset as described in its user guide.

#### 2) On the base

- ▶ Press and **hold** the registration/paging key  on the base for approx. 3 seconds.

## De-registering handsets

You can de-register any other registered handset from any registered Gigaset E560H handset.

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Registration** ▶ **OK** ▶  **De-register Handset** ▶ **OK**



Select the internal party(ies) you wish to de-register and press **OK**.

(The handset you are currently using is indicated by <.)




Enter the current system PIN and press **OK**.

**OK**

Press the display key.

## Locating a handset ("Paging")

You can locate your handset using the base.

- ▶ **Briefly** press the registration/paging key  on the base.
- ▶ All handsets will ring at the same time ("paging"), even if the ringers are switched off.

### Ending paging

- ▶ **Briefly** press the registration/paging key  on the base or press the talk key  on the handset.





---

## Listening in to an external call


You want to listen in to an existing external call.

**Prerequisite:** The **Listening In** function must be activated.


### Activating/deactivating the function:


- ▶ Menu ▶  Settings ▶ OK ▶  Telephony ▶ OK ▶  Listening In ▶ OK  (= on)

### Listening in to the call:

- ▶ **Briefly** press the talk key  on the handset. All participants hear a signal tone. **Conf. Call** is shown on the handset display.

### Ending listening in:

- ▶ Press the end call key  on the handset; all participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

# Adjusting the telephone

## Handset settings

You can change the settings on your handset to suit your individual requirements.

### Setting the date and time

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Date / Time** ▶ **OK**
- ▶ use to enter the month, day and year in 8-digit format, e.g. for April 1st 2019. ▶ **OK**
- ▶ use to enter hours and minutes in 4-digit format, e.g. for 07:15 ▶ **OK**

### Changing the display language

You can view the display texts in different languages.

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Language** ▶ **OK** ▶ (Select language) ▶ **OK**

The current language is indicated by .

If you accidentally choose a language you do not understand:

- ▶ ▶ ▶ (Select language) ▶ **OK**

### Setting jumbo font

You can improve the legibility of the digits when you dial.

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Big Dial Font** ▶ **OK** ( = on).



When this function is deactivated, both the date and time are shown in idle status.

### Changing the display lighting


Handset in the charging cradle:

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Backlight** ▶ **OK** ▶ **In Charger** ▶ **OK** ( = on)

or off the charging cradle:

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Display** ▶ **OK** ▶ **Backlight** ▶ **OK** ▶ ▶ **Out of Charger** ▶ **OK** ▶ **Standby timewill be reduced** ▶ **OK** ( = on).


### Auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the base without having to press the talk key .

▶ Menu ▶  Settings ▶ OK ▶  Telephony ▶ OK ▶  Auto Answer ▶ OK  = on

---

### Changing the call volume


You can set the handsfree volume and the earpiece volume to five different levels (1–5; e.g., volume 3 = .

▶ Menu ▶  Settings ▶ OK ▶  Audio / Visual Signals ▶ OK ▶  Call Volume ▶ OK ▶  Earpiece Volume / Handsfree Volume ▶ OK ▶  Set the volume ▶ OK

Setting the volume during a call: → page 19

---

### Changing ringers

- Volume: Five volume levels (1–5; e.g., volume 3 = .
- Melody: List of pre-loaded ringer melodies.

You can also set different ringer melodies for the following functions:





- External Calls
- Internal Calls

For further information on setting the ringers for the base (→ page 48).

---

### Setting the ringer volume

The ringer volume is the same for all types of ring.

▶ Menu ▶  Settings ▶ OK ▶  Audio / Visual Signals ▶ OK ▶  Ringtones (Handset) ▶ OK ▶ Volume ▶ OK ▶  Set the volume ▶ OK






---

### Setting the ringer melody






Set different ringer melodies for external calls, internal calls.

For external calls you can also specify that your phone should not ring at certain times or if a call is from an unknown caller.

For internal calls:

▶ Menu ▶  Settings ▶ OK ▶  Audio / Visual Signals ▶ OK ▶  Ringtones (Handset) ▶ OK ▶ Melody ▶ OK ▶  Internal Calls ▶ OK ▶  (Select melody) ▶ OK  = selected

For external calls:



▶ Menu ▶  Settings ▶ OK ▶  Audio / Visual Signals ▶ OK ▶  Ringtones (Handset) ▶ OK ▶ Melody ▶ OK ▶  External Calls ▶ OK ▶  (Select melody) ▶ OK  = selected

## Activating/deactivating the ringer

You can:

- Permanently deactivate the ringer in **idle status** or **when receiving a call**
- Deactivate the ringer for the **current call** only.

The ringer cannot be re-activated while a call is in progress.

Deactivating the ringer permanently: ▶ Press and **hold** the star key ... the  icon appears in the display

Reactivating the ringer: ▶ Press and **hold** the star key .

Deactivating the ringer for the current call: ▶ Press the **Silence** display key.

## Activating/deactivating visual call signal

Incoming calls are signalled visually (e.g. in noisy environments).

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  **LED Call Signal** ▶ **OK**  = activated)

## Advisory/warning tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:





- **Advisory Tones**
  - **Key click:** Every key press is confirmed.
  - **Confirmation tone** (rising tone sequence): At the end of an entry/setting, when the handset is placed in the base and on arrival of a new entry in the answer machine list.
  - **Error tone** (descending tone sequence): When you make an incorrect entry.
- **Battery Low Signal**  
The battery requires charging.
- **Out of Range Signal**  
The handset is no longer in range of the base.

You cannot deactivate the confirmation tone for placing the handset in the base.





## Activating/deactivating advisory tones

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  **Advisory Tones** ▶ **OK**  = on)

## Activating/deactivating battery low beep

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Audio / Visual Signals** ▶ **OK** ▶  **Battery Low Signal** ▶ **OK**  = on)




### Activating/deactivating range warning tone

- ▶ Menu ▶  Settings ▶ OK ▶  Audio / Visual Signals ▶ OK ▶  Out of Range Signal ▶ OK (  = on)

---

### Changing the name of the handset





The base automatically specifies a name for the handset. You can change this name.

- ▶  ... the list of registered handsets is displayed ▶  Select handset ▶ Name ▶  Enter name ▶ OK

---

### Restoring the handset default settings

You can reset any individual settings and changes that you have made. Entries from the directory and the call list, date and time, emergency numbers and registration of the handset on the base are retained.

- ▶ Menu ▶  Settings ▶ OK ▶  System ▶ OK ▶  Reset Handset ▶ OK
- Cancel the reset with .



## Base settings






The base settings are made using a registered handset.

### Entering your own local area code






Please note the following for local calls (calls using the local fixed line network):

All the calls in the call list are saved with area codes. In order to be able to call back a caller from the call list, you have to save the local area code in the phone for the area in which your phone is located (**Local Area Code**). If your phone is in a "multiple area code" area, you also have to enter the other area codes for this area as **Extra Code**.

#### Entering own local area code

- ▶ Menu ▶  Settings ▶ OK ▶  Telephony ▶ OK ▶  Area Codes ▶ OK ▶  Local Area Code ▶ OK ▶ ... use  to enter own area code (3 digits exactly, 0 – 9) ▶ OK




#### Entering extra codes

- ▶ Menu ▶  Settings ▶ OK ▶  Telephony ▶ OK ▶  Area Codes ▶ OK ▶ ... use  to select entry (Extra Code 1 – Extra Code 5) ▶ OK ▶ ... use  to enter the extra code (3 digits exactly, 0 – 9) ▶ OK

To delete an extra code entered before: ▶ press the display key **Delete**

- ▶ Repeat the steps above for all extra codes for your area. You can save a maximum of five extra codes.

### Activating/deactivating music on hold

- ▶ Menu ▶  Settings ▶ OK ▶  Telephony ▶ OK ▶  Music on Hold ▶ OK ( = on)




### Protecting against unauthorised access

Protect the system settings of the base with a system PIN known only to yourself. You will need to enter the system PIN when, for example, registering/de-registering a handset to/from the base.

#### Changing the system PIN

You can change the base's 4-digit default system PIN ("0000") to a 4-digit PIN known only to yourself.

Changing the system PIN enables remote operation of the answer machine → page 34.

- ▶ Menu ▶  Settings ▶ OK ▶  System ▶ OK ▶  System PIN ▶ OK ▶  System PIN: (enter the current system PIN) ▶ OK ▶ New PIN: (enter your new system PIN) ▶ OK

### Resetting the system PIN

If you have forgotten your system PIN, you can reset the base to the original code **0000**:

Disconnect the power cable from the base. Hold down the registration/paging key on the base while reconnecting the power cable to the base. Hold down the key for at least 5 seconds.

The base has now been reset and the system PIN set to **0000**.



All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

### Changing the call volume

You can set the handsfree volume to five different levels (1–5; e.g., volume 3 = ).

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Audio / Visual Signals** ▶ **OK** ▶ **Base Audio Settings** ▶ **OK** ▶ **Speaker Volume** ▶ **OK** ▶ **Adjust the volume and press OK.**

### Changing ringers

- **Volume:**  
Five volume levels (1–5; e.g., volume 3 = ) and "Off" (volume 0 = ).
- **Melody:**  
List of pre-loaded ringer melodies. The first three melodies are the "classic" ringtones.
- **Time control:**  
You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

- ▶ **Menu** ▶ **Settings** ▶ **OK** ▶ **Audio / Visual Signals** ▶ **OK** ▶ **Base Audio Settings** ▶ **OK** ▶ **Ringer Volume / Ringtones / Time Control** ▶ **OK**

If **Ringer Volume / Ringtones** is selected:

- ▶ (Select volume/melody) ▶ **OK** ( = melody selected)

If **Time Control** is selected, activate and set time control:

- ▶ **Activation** ▶ **OK** ( = activated)
- ▶ **Settings** ▶ **OK** **Starting Time: /Ending Time:**

Enter each time as a 4-digit number and press **OK**.

## Resetting the base to the default settings

When the settings are restored:

- Date and time are retained
- Handsets are still registered,
- **Eco Mode** is deactivated,
- The system PIN is not reset.

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **System** ▶ **OK** ▶  **Reset Base** ▶ **OK**












The answer machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

## Operating the base on the PABX

The following settings are only necessary if your PABX requires them; see the PABX user guide.


### Changing the dialling mode

▶ **Menu** ▶        ▶ Enter digit for the dialling mode:  
 = tone dialling (DTMF);  = pulse dialling (PD) ▶ **OK**

### Switching temporarily to tone dialling (DTMF)
















If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

**Prerequisite:** You are conducting a call or have already dialled an external number.


▶ Press the star key .











Tone dialling is now activated **for this call only**.

### Setting recall











▶ **Menu** ▶        ▶ Enter digits for recall:  
 = 80 ms;  = 100 ms;  = 120 ms;  = 400 ms;  = 250 ms;  = 300 ms;  
 = 600 ms;  = 800 ms ▶ **OK**

### Changing the pause after line seizure

You can set the length of the pause inserted between pressing the talk key  and sending the phone number.

▶ **Menu** ▶        ▶ Enter digit for the current pause length:  
 = 1 second;  = 3 seconds;  = 7 seconds ▶ **OK**

### Changing the pause after recall key

▶ **Menu** ▶        ▶ Enter digit for the current pause length:  
 = 800 ms;  = 1600 ms;  = 3200 ms ▶ **OK**

---



















## Operating the telephone on a router

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### Operation with a router

When operating on the analogue connection of a router, potentially occurring **echoes** can be reduced by switching on **XES mode 1** (XES = "eXtended Echo Suppression").

If there are no problems with echoes, the normal mode (factory settings) should be activated.


- ▶            
- ▶    OK (for normal mode)
- ▶    OK (for XES mode 1)

# Appendix

## Questions and answers

Possible solutions are available online at [www.gigaset.com/service](http://www.gigaset.com/service)  
In addition, the following overview provides troubleshooting assistance.

### The display is blank

- The handset is not switched on: ▶ Press and **hold** the End call key .
- The battery is empty: ▶ Charge the battery or replace it (→ page 14)

### You can only hear the person you are speaking to in one ear

- Move the handset nearer to the hearing system

### The device will not charge

- The handset is not inserted correctly in the charging cradle: ▶ Insert handset correctly

### The device turns itself off even though the battery is still 2/3 charged according to the display

- The contacts/batteries are unclean or corroded ▶ Clean the contacts/batteries or replace the batteries (→ page 13)

### Call is interrupted or completely disconnected

- Radio signals are weakened by walls, ceilings, insulation etc. ▶ Do not place the base behind/beneath metallic objects. Do not place the base in the cellar if possible (→ page 10)

### Handsfree sound quality is not good

- Dirt on the handset (e.g. make-up, dust, iron filings) ▶ Clean the handset (→ page 61)

### Loud crackling, background noises, interference, scratching, changing volume

- Interference from other devices (network components of fax, PC, printer, mobile phone) ▶ Increase the distance to other devices (at least half a metre) (→ page 9)

### You cannot make calls and "BASE" or "No base" is flashing in the display

- The power cable is not connected to the base: ▶ Check the base power adapter (→ page 10)

### "Not possible!" appears in the display

- Telephoning externally is not possible whilst another external call is being made. ▶ Wait until the other call has ended (does not apply if the internal listening function has been activated).
- Making an external call whilst another party is speaking on your answer machine. ▶ Wait until the announcement on the answer machine has ended

### Time is reset to the default setting

- Base and handset were deactivated at the same time ▶ Reset the time (→ page 15)

### No time is specified in the call list

- Date/time is not set ▶ Set date/time (→ page 15)

### The answer machine reports "Invalid PIN" during remote operation

- The system PIN entered is incorrect ▶ Enter the system PIN again
- System PIN is still set to 0000 ▶ Set system PIN to something other than 0000 (→ page 47)

### The answer machine does not record any messages or cancels the recording

- The memory is full ▶ Delete old messages (→ page 32)
- Message is too short ▶ The caller must speak for longer than three seconds.

### The answer machine cancels the recording of a personal announcement

- The memory is full ▶ Listen to new messages (→ page 31) and then delete (→ page 32)
- The announcement contained a pause of more than 2 seconds ▶ Record a longer message
- The maximum recording time of 170 seconds has been exceeded ▶ Record a shorter message

### The answer machine has switched to announce only mode

- The memory is full ▶ Delete old messages (→ page 32)

## Questions and answers

### Consultation call, call swapping, conference not possible.

- These functions that can be executed on the device must be provided and enabled by the network provider. Operation can vary from one network provider to another. ► Contact your network provider

### Volume of the handset (earpiece volume) too quiet

- The volume is at the lowest level
  - Change the earpiece volume setting (⇒ page 44)
  - Change the handset position on the ear

### Handsfree volume too quiet

- The volume is at the lowest level ► Change the handsfree volume setting (⇒ page 44)

### You hear a tone during operation

- Action has failed/invalid input ► Repeat the process. Read the display and refer to the user guide
- The batteries are empty ► Charge the batteries (⇒ page 14)
- The system PIN you have entered is incorrect ► Re-enter the system PIN or reset (⇒ page 48)

### You hear a tone during the call

- The batteries are empty ► Charge the batteries (⇒ page 14)

### Forgotten system PIN

- Reset the system PIN to 0000 (⇒ page 48)

### Error tone sounds after system PIN prompt

- The system PIN you have entered is incorrect ► Re-enter the system PIN or reset (⇒ page 48)

### The device has come into contact with liquid

- Allow the device to dry. ► Contact with liquid (⇒ page 61)

### The emergency function could not be configured

- You have not saved any emergency numbers ► Save at least one emergency number (⇒ page 27)
- The emergency function is not activated ► Activate the emergency function (⇒ page 27)
- The emergency function only works when the device is directly connected to the network or to a PABX that does not require "R" or "P" for network assignment ► Emergency function direct dial key (⇒ page 26)

### The receiver of an emergency call does not pick up

- In some PABX, acceptance of the emergency call by pressing the key 5 does not divert this to the connected handset. The emergency function is not possible in this case, as a conversation cannot be held.
  - Test the emergency function after set-up with each receiver entered.

## Innovation, Science and Economic Development Canada - Certification

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

**NOTICE:** The ISED label identifies certified equipment. This certification means that the equipment meets certain telecommunications network, protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together.

This precaution may be particularly important in rural areas

**NOTE:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications including licence-exempt RSS standard(s).

The Ringer Equivalence Number (REN) indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## FCC / ACTA Information

**Warning:** Changes or modifications to this unit not expressly approved by Gigaset Communications USA LLC could void the FCC authority to operate the equipment. This includes the addition of any external antenna device.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of the base station is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

A copy of the supplier's Declaration of Conformity (SDoC) is available at this Internet address:

[www.gigaset.com/docs](http://www.gigaset.com/docs)

## FCC / ACTA Information

If this equipment causes harm to the telephone network, the telephone company will notify you in advance, that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If you experience trouble with this telephone system, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

If trouble is experienced with this equipment, for repair or warranty information, please contact Support at 1-866 247-8758 tollfree. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. This equipment is of a type that is not intended to be repaired by the Customer (user).

This telephone system may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. Privacy of communications may not be ensured when using this phone.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This telephone system equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this telephone system does cause harmful interference to radio or television reception, which can be determined by turning the system off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1 Reorient or relocate the receiving antenna.
- 2 Increase the separation between the equipment and receiver.
- 3 Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4 Consult the dealer or an experienced radio TV technician for help.

### Notice for Direct Inward Dialing ("DID")

ALLOWING THIS EQUIPMENT TO BE OPERATED IN SUCH A MANNER AS TO NOT PROVIDE FOR PROPER ANSWER SUPERVISION IS A VIOLATION OF PART 68 OF THE FCC'S RULES.

### Notice to Hearing Aid Wearers:

This phone system is compatible with inductively coupled hearing aids.

### Power Outage:

In the event of a power outage, your cordless telephone will not operate. The cordless telephone requires electricity for operation. You should have a telephone that does not require electricity available for use during power outages.



## Radio frequency radiation exposure Information:

The installation of the base unit should allow at least 8 inches between the base and persons to be in compliance with FCC RF exposure guidelines.

For body worn operation, the portable part (handset) has been tested touched to the phantom and meets FCC RF exposure guidelines. Nevertheless, the device should be used in such a manner that the potential for human contact during normal operation is minimized.

Notice to telephone company service:

If you need service from your telephone company, please provide them with the information

- Facility interface Code (FIC)
- Service Order Code (SOC)
- Universal Service Order Code (USOC)

as indicated on the label on the bottom side of the base station.

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## Safety precautions

Before using your telephone equipment, basic safety instructions should always be followed to reduce the risk of fire, electric shock and injury to persons.

- 1 Read and understand all instructions.
- 2 Follow all warnings and instructions marked on the product.
- 3 Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use damp cloth for cleaning.
- 4 Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
- 5 Place this product securely on a stable surface. Serious damage and/or injury may result if the unit falls.
- 6 Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register, or in a place where proper ventilation is not provided.
- 7 This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of AC line power to your home, consult your dealer or local power company.
- 8 Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
- 9 Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- 10 Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on this product.
- 11 To reduce the risk of electric shock or burns, do not disassemble this product. Take it to a qualified service center when service is required. Opening or removing covers may expose you to dangerous voltages, dangerous electrical current or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used. Disconnect TNV circuit connector before removing cover.
- 12 Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - a.) When the power cord is damaged or frayed.
  - b.) If liquid has been spilled into the product.
  - c.) If the product has been exposed to rain or water.
  - d.) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
  - e.) If the product has been dropped or physically has been damaged.
  - f.) If the product exhibits a distinct change in performance.
- 13 Avoid using a telephone (other than a cordless type) during a thunderstorm. There may be a remote risk of electrical shock from lightning. Therefore we suggest a surge arrester.

## Service (Customer Care)

- 14 Do not use the telephone to report a gas leak in the vicinity of the leak.
- 15 Emergency/911 numbers may not be dialed if the keypad is locked.
- 16 Minimum No. 26 AWG telecommunication line cord must be used with this phone.



ETL LISTED  
CONFORMS TO  
ANSI/UL STD 62368-1  
CERTIFIED TO  
CAN/CSA C22.2 No. 62368-1

### Battery safety precautions

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions.

CONTAINS NICKEL METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.

- 1 Only use the batteries specified for use with this product.
- 2 DO NOT USE NICKEL CADMIUM OR LITHIUM BATTERIES, or mix batteries of different sizes or from different manufacturers in this product. DO NOT USE NONRECHARGEABLE BATTERIES.
- 3 Do not dispose of the batteries in a fire; the cells may explode. Do not expose batteries to water. Check with local codes for special disposal instructions.
- 4 Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.
- 5 Exercise care in handling the batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns or fire.
- 6 Charge the batteries provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the user's manual. Do not attempt to charge the batteries with any means other than that specified in the users manual.
- 7 Periodically clean the charge contacts on both the charger and handset.

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## Service (Customer Care)

### Customer Care Warranty for Cordless Products

To obtain Customer Care Warranty service, product operation information, or for problem resolution, call:  
1-866 247-8758 tollfree

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## End-user limited warranty

This product is covered by a one year limited warranty. Any repair replacement or warranty service, and all questions about this product should be directed to: 1-866 247-8758 tollfree.

This limited, non-transferable warranty is provided to the original buyer/end-consumer ("you") for systems, handsets and accessories (collectively, "Product") provided by Gigaset Communications USA LLC or Gigaset Communications Canada Inc. (collectively "Gigaset NAM"). Gigaset NAM warrants to you that at the date of purchase, the Product is free of defects in workmanship and materials and the software included in the Product will perform in substantial compliance to its program specifications.

### 1. WARRANTY PERIOD

The Product warranty period is one (1) year from the original date of purchase by you. Proof of purchase (e.g., sales slip or invoice) must be provided with any Product returned during the warranty period. Batteries supplied with the Products are warranted to be free from defects at the time of purchase only.

## 2. EXCLUSIVE REMEDY

Gigaset NAM's entire liability and your exclusive remedy if the Product is defective in materials or workmanship during the warranty period and is returned shall be that the Product will be repaired or replaced as set forth in Section 4 below. Reconditioned replacement components, parts or materials may be used in the replacement or repair. Data in the memory of the Product may be lost during repair.

## 3. THIS LIMITED WARRANTY DOES NOT COVER AND IS VOID WITH RESPECT TO THE FOLLOWING:

- Cosmetic damage, physical damage to the surface of the Product, including, without limitation, breakage, cracks, dents, scratches or adhesive marks on the LCD screen or outside casing of the Product.
- Products which have been repaired, maintained or modified (including the antenna) by anyone other than Gigaset NAM or a Gigaset NAM-approved repair facility, or that have been improperly installed.
- Cost of installation, removal or reinstallation.
- Damage due to any telephone, electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server failure or incomplete, incorrect, garbled or delayed computer transmissions.
- Equipment and components not manufactured, supplied or authorized by Gigaset NAM.
- Modification of the Product's components, or operation of the Product in an unsuitable environment or in a manner for which it is not intended, including but not limited to failures or defects caused by misuse, abuse, accidents, physical damage, abnormal operation, improper handling or storage, neglect, alterations, unauthorized installation, removal or repairs, failure to follow instructions, problems caused by the carrier's network coverage, exposure to fire, water or excessive moisture or dampness, floods, or extreme changes in climate or temperature, acts of God, riots, acts of terrorism, spills of food or liquids, viruses or other software flaws introduced into the Product or other acts which are not the fault of Gigaset NAM and which the Product is not specified to tolerate, including damage caused by mishandling or blown fuses.
- Products which have had warranty stickers, electronic serial number and/or serial number label removed, altered, rendered illegible or fraudulently applied to other equipment.
- Signal reception problems (unless caused by defect in material or workmanship in the Product).
- Products operated outside published maximum ratings.
- Performance of the Products when used in combination with other products or equipment not manufactured, supplied or authorized by Gigaset NAM.
- Consumables (such as batteries and fuses).
- Payments for labor or service to representatives or service centers not authorized to perform product maintenance by Gigaset NAM.
- Loss of data.
- Testing and examination discloses that the alleged defect or malfunction in the Product does not exist.

This warranty does not cover customer education, instruction, installation or removal, set up adjustments, problems related to service(s) provided by a carrier or other service provider, and/or signal reception problems. Gigaset NAM shall not be responsible for software, firmware, information, or memory data contained in, stored on, or integrated with any Products returned for repair, whether under warranty or not. This warranty is valid only in the country in which it is purchased (*i.e.*, the United States of America or Canada respectively, but not both).

USE WITH ACCESSORIES NOT SUPPLIED BY GIGASET NAM OR NOT OTHERWISE EXPRESSLY AUTHORIZED BY GIGASET NAM MAY VOID WARRANTY.

## 4. WARRANTY CLAIM PROCEDURE

All warranty claims must be made by notifying Gigaset NAM prior to the expiration of the warranty period. Gigaset NAM's obligation to provide warranty support shall not extend past the end of the warranty period, except that any product repaired or replaced during the warranty period shall continue to be warranted for the balance of such warranty period or thirty (30) days, whichever is greater.

Support service will be provided for you by accessing the toll free customer service number:

1-866 247-8758 tollfree.

## 5. LIMITATION OF WARRANTY

Gigaset NAM makes no warranty or representation that the software in the Products will meet your requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software will be uninterrupted or error free, or that all defects in the software products will be corrected.

## 6. LIMITATION ON REMEDIES; NO CONSEQUENTIAL OR OTHER DAMAGES

Your exclusive remedy for any breach of this limited warranty is as set forth above. Except for any refund elected by Gigaset NAM, **YOU ARE NOT ENTITLED TO ANY DAMAGES, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL DAMAGES**, if the Product does not meet the limited warranty, and, to the maximum extent allowed by applicable law, even if any remedy fails of its essential purpose. The terms below ("Exclusion of Incidental, Consequential and Certain Other Damages") are also incorporated into this limited warranty. Some states/jurisdictions/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights. You may have others which vary from state/jurisdiction/province to state/jurisdiction/province.

## 7. DISCLAIMER OF WARRANTIES

GIGASET NAM AND ITS SUPPLIERS PROVIDE THE PRODUCT AND SUPPORT SERVICES (IF ANY) AS IS AND WITH ALL FAULTS. THE LIMITED WARRANTY IS IN LIEU OF ANY OTHER EXPRESS WARRANTIES (IF ANY) CREATED BY ANY DOCUMENTATION OR PACKAGING EXCEPT FOR THE LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IS IN LIEU OF ANY IMPLIED OR STATUTORY WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OF ACCURACY OR COMPLETENESS OR RESPONSES, OF RESULTS, OF WORKMANLIKE EFFORT, OF LACK OF VIRUSES AND OF LACK OF NEGLIGENCE, ALL WITH REGARD TO THE PRODUCT, AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES. ALSO, THERE IS NO WARRANTY OR CONDITION OF TITLE, QUIET ENJOYMENT, QUIET POSSESSION, OR CORRESPONDENCE TO DESCRIPTION OR NONINFRINGEMENT WITH REGARD TO THE PRODUCT. Some states/jurisdictions/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you. If an implied warranty or condition is created by your state/province and federal or state/provincial law prohibits disclaimer of it, you also have an implied warranty or condition, **BUT ONLY AS TO DEFECTS DISCOVERED DURING THE PERIOD OF THIS LIMITED WARRANTY (ONE YEAR)**. AS TO ANY DEFECTS DISCOVERED AFTER THE ONE YEAR PERIOD, THERE IS NO WARRANTY OR CONDITION OF ANY KIND. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state/province to province. In no event shall Gigaset NAM's liability exceed the cost of repairing or replacing defective Products as provided herein, and any such liabilities will terminate upon expiration of the warranty period.

Any supplements or updates to the Product or the software in the Product, including without limitation, any (if any) software fixes or upgrades or bug fixes provided to you after the expiration of the one year limited warranty period are not covered by any warranty or condition, express, implied or statutory.

## 8. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL GIGASET NAM, SELLER OR THEIR SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR OF REASONABLE CARE, FOR NEGLIGENCE, AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT, THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS LIMITED WARRANTY, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF GIGASET NAM OR SELLER OR ANY SUPPLIER, AND EVEN IF GIGASET NAM OR SELLER OR ANY SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. REPAIR OR REPLACEMENT, AS PROVIDED UNDER THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY.

## 9. LIMITATION OF LIABILITY AND REMEDIES

NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED ABOVE AND ALL DIRECT OR GENERAL DAMAGES), THE ENTIRE LIABILITY OF GIGASET NAM, SELLER AND ANY OF THEIR SUPPLIERS UNDER ANY PROVISION OF THIS LIMITED WARRANTY AND YOUR EXCLUSIVE REMEDY FOR ALL OF THE FOREGOING (EXCEPT FOR ANY REMEDY OF REPAIR OR REPLACEMENT ELECTED BY GIGASET NAM OR SELLER OR SUPPLIER WITH RESPECT TO ANY BREACH OF THE LIMITED WARRANTY) SHALL BE LIMITED TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT OR FIVE DOLLARS (\$5.00 USD/CAN). THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

## 10. GOVERNING LAW

If this Product was purchased in the United States of America this limited warranty will be governed by the laws of Texas, and exclude the United Nations Convention on Contracts for the International Sale of Goods. If this Product was purchased in Canada this limited warranty will be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and exclude the United Nations Convention on Contracts for the International Sale of Goods.

If you want to learn more about Gigaset Service or for Support on your Gigaset phone, visit our web site at [www.gigaset.com](http://www.gigaset.com) or please call 1-866 247-8758 tollfree

Issued by

Gigaset Communications GmbH

Frankenstr. 2a D-46395 Bocholt

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Subject to availability.

All rights reserved. Rights of modifications reserved.

Product attributes subject to change.

We reserve the right, to make changes without notice in equipment design and/or components.

Part Number: A31008-M2728-R301-1-7619

© Copyright 2018.

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## Exclusion of liability

Your handset's display consists of pixels. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a sub-pixel is missing or has a colour deviation.

A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1



Signs of wear on the display and casing are excluded from the warranty.

### California Energy Commission battery charging testing instructions

This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except battery charging, will be disabled.

#### Switching to "Charging Only" mode

- ▶ Unplug the power adapter of the base station from the mains
- ▶ Press and keep pressed the **A** and **C** buttons on the base station
- ▶ With the **A** and **C** buttons pressed, reconnect the power adapter to the mains and keep the **A** and **C** buttons pressed again longer than 3 seconds
- ▶ Release the **A** and **C** buttons
- ▶ The device is in "Charger Only" mode.  
In this mode, all functions apart from battery charging are disabled.

#### Switching back to normal mode

- ▶ Unplug the power adapter of the base station from the mains for longer than 10 seconds
- ▶ Reconnect the power adapter to the mains
- ▶ The device is back in normal mode

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## Manufacturer's advice

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### Environment

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#### Our environmental statement

We at Gigaset Communications GmbH are aware of our social responsibility. That is why we actively take steps to create a better world. In all areas of our business – from product planning and production to sales and waste of disposal – following our environmental conscience in everything we do is of utmost importance to us.

Learn more about our earth-friendly products and processes online at [www.gigaset.com](http://www.gigaset.com).

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#### Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

**ISO 14001 (Environment):** Certified since September 2007 by TÜV SÜD Management Service GmbH.

**ISO 9001 (Quality):** Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

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## Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a prerequisite for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

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## Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

**Never** use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

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## Contact with liquid

Your handset is splash proof.

If it comes into contact with water, knock the water out of the microphone opening and remove any water on the handset with an absorbent cloth. Your handset is ready for use.

If your handset comes into contact with a larger amount of liquid take the following steps:

- 1 **Disconnect the power supply.**
- 2 **Remove the batteries and leave the battery compartment open.**
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
- 6 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

## Specifications

### Batteries

Technology:	Nickel-metal-hydride (NiMH)
Size:	AAA (Micro, HR03)
Voltage:	1.2V
Capacity:	750 mAh

The device is supplied with two approved batteries.

### Handset operating times/charging times

The operating time of the telephone depends on the capacity of the battery, its age and the way it is used. (All times are maximum possible times.)

Standby time (hours) *	320 * / 200 **
Talktime (hours)	14
Operating time for 1.5 hours of calls per day (hours) *	130 * / 100 **
Charging time in base (hours)	9
Charging time in charging cradle (hours)	7.5

\*Eco Mode deactivated, **without** display backlight in idle status

\*\*Eco Mode activated, **without** display backlight in idle status

### Base power consumption

In standby mode

- Handset in charging cradle approx. 0.70 W
- Handset away from charging cradle approx. 0.50 W

During a call

approx. 0.70 W

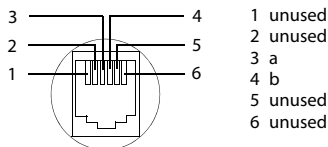
### General specifications

DECT standard	DECT 6.0
No. of channels	30 duplex channels
Radio frequency range	1920 - 1930MHz
Duplex method	Time multiplex, 10 ms frame length
Pulse repetition rate	100 Hz
Pulse transmission length	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	5 mW average power per channel, 120 mW pulse power
Range	Up to 100 ft indoors, up to 700 ft outdoors



Base power supply	120 V ~/60 Hz
Environmental conditions for operation	+41 °F to +113 °F; 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)

## Pin connections on the telephone jack



## Characters

### Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
1	1	£	\$	¥	α										
2	a	b	c	2	ä	á	à	â	ã	ç					
3	d	e	f	3	ë	é	è	ê							
4	g	h	i	4	ï	í	ì	î							
5	j	k	l	5											
6	m	n	o	6	ö	ñ	ó	ò	ô	õ					
7	p	q	r	s	7	ß									
8	t	u	v	8	ü	ú	ù	û							
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