



Data Privacy

Privacy policy

Gigaset Communications GmbH and data protection

The protection of personal data is very important to Gigaset Communications GmbH, Frankenstraße 2, 46395 Bocholt (hereinafter referred to as "Gigaset"). We therefore conduct our activities in compliance with the applicable legal regulations for the protection of personal data and data security. This policy explains the data we collect, how we handle these data and to whom we make these data available (if applicable).

Personal data

In order to offer you our freeware service Gigaset QuickSync, some personal data are saved on our servers. Without the provision of some information, the update service cannot operate. When using Gigaset QuickSync, we save access data in server log files, e.g. the name of the file sent, the date and time of the connection, the amount of data transferred and the provider contacted, your browser type, the browser settings, the operating system used and the access status (file transfer, file not found, etc.) and your IP address. These data are processed solely to ensure trouble-free operation of the data connection and do not allow us to draw conclusions about your person. With our Gigaset QuickSync we do not collect any personal data such as names, addresses, telephone numbers or email addresses unless they are necessary for a contractual relationship or if you provide us with such data voluntarily (e.g. by registering, setting up a user account, answering a survey) or the relevant legislation on the protection of your data will allow this.

Apart from the operators of the technical data connection (e.g. provider, NW operator) no third party has access to your personal data outside Gigaset companies. Otherwise, your data are only disclosed to third parties if it is necessary to do so for the purposes of contract processing or invoicing and you have consented to the disclosure of this information. Your data are stored at Gigaset as long as it is necessary for the implementation of the services you requested.

Purpose

For Gigaset QuickSync operation we generally use the personal data to set up a connection between your device and our servers. This allows data transfer for software updates. In addition, we reserve the right to store your IP address in aggregate lists and use it for our own advertising purposes, e.g. to send interesting offers and information about our products via Quick Sync-message. You can object to the storage and use of your data for these purposes at any time by sending a message to the contact specified below.

Intended use

Gigaset will collect, process and use the personal data that you make available online solely for the purposes communicated to you, unless the collection, processing or use of these data is necessary in the following cases:

Gigaset

- For a further purpose that is directly connected to the original purpose for which the personal data were collected
- To prepare, negotiate and fulfil a contract with you
- Due to a legal obligation or directive from authorities or legal bodies
- To justify or protect legal claims or to defend ourselves against complaints
- To prevent misuse or other illegal activities, e.g. intentional attacks on the IT systems, and to guarantee data security

Respect for rights

Gigaset respects the rights of its customers with regard to the processing of personal data. This includes the legal right to information, the correction of incorrect personal data and the deletion of personal data (as long as it does not conflict with legal provisions or legitimate interests).

Security

Gigaset undertakes technical and organisational security measures to protect your personal data against unintentional or unlawful deletion or modification, and against loss, unauthorised forwarding and unauthorised access.

Questions and comments

Gigaset will respond to all appropriate requests for viewing and, where applicable, for the correction, addition or deletion of personal data. If you have any questions or comments relating to this privacy policy (for example, regarding viewing and updating your personal data), click the contact to our data protection officer (data-protection@gigaset.com). We will adjust our privacy policy on an ongoing basis in accordance with further developments relating to the Internet. We will publicise changes on this page in a timely manner. You should therefore access this page on a regular basis to familiarise yourself with the current version of the privacy policy.

Changes to the privacy policy

We reserve the right to change this privacy policy at any time in compliance with applicable data protection provisions. The current version is dated May 2018.